

Part 573 Safety Recall Report

21V-692

Manufacturer Name : Forest River, Inc.**Submission Date :** OCT 25, 2021**NHTSA Recall No. :** 21V-692**Manufacturer Recall No. :** 225-1416**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 175

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2021-2022 Coachmen Nova Class B Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Using production records of all NAB20RB and NAB20RBM units manufactured by the plant since inception to current date that did not get an optional Lithium Battery Option the scope of vehicles were able to be determined.

2021	Nova	NAB20RB	163
2021	Nova	NAB20RBM	2
2022	Nova	NAB20RB	9
2022	Nova	NAB20RBM	1
Grand Total			175

Production Dates : FEB 20, 2020 - AUG 31, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The AGM Battery was installed on the interior of the vehicle, not inside a battery box vented to the exterior. During charging or overcharging the battery may release hydrogen gas into the vehicle interior.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This condition may result in personal injury or death.

Description of the Cause : The AGM Battery was installed on the interior of the vehicle, not inside a battery box vented to the exterior.

Identification of Any Warning that can Occur : The Carbon Monoxide alarm may sound.

Involved Components :

Component Name 1 : 8D AGM Battery

Component Description : 8D AGM Battery

Component Part Number : N/A

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 8/19/2021, the manufacturing plant received information from a Dealer that the customers' complaint is that they smell sulfur from battery inside compartment.

On 8/24/2021 thru 8/31/2021, the manufacturing plant received 4 additional complaints.

On 8/31/2021, Forest Rivers Office of Corporate Compliance was notified of this issue. All vehicles in Forest Rivers' possession that were affected were locked down until a battery box can be installed and vented to the exterior of the vehicle.

On 9/3/2021 – Forest Rivers' Office of Corporate Compliance voted to recall.

A -1 On 9/23/2021 – It was determined that the remedy would now be to install a Lithium Battery in lieu of the vented battery box for the AGM battery as previously described. Parts are not currently available for the remedy, sending Interim letters to consumers and Dealers. Forest River will issue a second notification upon receiving parts to perform the remedy.

A-2 On 11/1/2021 – The parts are available for this recall. Two Lithium batteries will be installed to replace the current AGM Battery.

Description of Remedy :

Description of Remedy Program : A-1 – The remedy is updating to installing a Lithium Battery instead of installing vented battery box, once parts are available along with the reimbursement program.

A-2 Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy, which will include replacing the AGM Battery with 2 Lithium Batteries.

What is the Forest River Customer Service Phone Number? 574-825-6319 or (574) 825-6625

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Nova
Forest River, Inc.
Attn: WARRANTY MANAGER
423 N Main St
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : N/A or "8D AGM Battery"
A new battery box will be installed that will be vented to the outside of the vehicle.
A-1 – The remedy is updating to installing a Lithium Battery instead of installing vented battery box.
Part Name Lithium Battery
A-2 Part Number F100290642

Identify How/When Recall Condition was Corrected in Production : During the week of August 31, 2021, all vehicles affected were locked down until a battery box can be installed and vented to the exterior of the vehicle.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 06, 2021 - DEC 06, 2021

Planned Owner Notification Date : DEC 06, 2021 - DEC 06, 2021

* NR - Not Reported