

Part 573 Safety Recall Report

21V-673

Manufacturer Name : Triple E Recreational Vehicles

Submission Date : AUG 31, 2021

NHTSA Recall No. : 21V-673

Manufacturer Recall No. : CA#9949-1



Manufacturer Information :

Manufacturer Name : Triple E Recreational Vehicles

Address : PO Box 1230 Winkler MB

Canada 00 R6W 4C4

Company phone : 204-325-4361

Population :

Number of potentially involved : 550

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2020-2021 UNITY U24IB

Descriptive Information : A CHANGE IN THE SOP & PROCEDURES TO INSTALL THE FRIDGE & BAFFLE, THE SECTION ON WHERE TO INSTALL THE 12V WIRE FOR THE ILLUMINATED ASSIST HANDLE WAS OMITTED. MODELS WITH THE FRIDGE CABINET BESIDE THE ENTRANCE DOOR CAN HAVE THE ENTRANCE DOOR ILLUMINATED ASSIST HANDLE 12V WIRE ROUTED TO CLOSE THAT IT MAY TOUCH THE FRIDGE EXHAUST FLUE. UNITS WITH THE FRIDGE CABINET LOCATED ON THE OPPOSITE SIDE OF THE MOTORHOME ARE NOT AFFECTED.
UNITS AFFECTED 44

Production Dates : DEC 15, 2019 - AUG 05, 2021

Vehicle 2 : 2020-2021 UNITY U24TB

Descriptive Information : A CHANGE IN THE SOP & PROCEDURES TO INSTALL THE FRIDGE & BAFFLE, THE SECTION ON WHERE TO INSTALL THE 12V WIRE FOR THE ILLUMINATED ASSIST HANDLE WAS OMITTED. MODELS WITH THE FRIDGE CABINET BESIDE THE ENTRANCE DOOR CAN HAVE THE ENTRANCE DOOR ILLUMINATED ASSIST HANDLE 12V WIRE ROUTED TO CLOSE THAT IT MAY TOUCH THE FRIDGE EXHAUST FLUE. UNITS WITH THE FRIDGE CABINET LOCATED ON THE OPPOSITE SIDE OF THE MOTORHOME ARE NOT AFFECTED.
UNITS AFFECTED 175

Production Dates : DEC 15, 2019 - AUG 05, 2021

Vehicle 3 : 2020-2021 UNITY U24RL

Descriptive Information : A CHANGE IN THE SOP & PROCEDURES TO INSTALL THE FRIDGE & BAFFLE, THE SECTION ON WHERE TO INSTALL THE 12V WIRE FOR THE ILLUMINATED ASSIST HANDLE WAS OMITTED. MODELS WITH THE FRIDGE CABINET BESIDE THE ENTRANCE DOOR CAN HAVE THE ENTRANCE DOOR ILLUMINATED ASSIST HANDLE 12V WIRE ROUTED TO CLOSE THAT IT MAY TOUCH THE FRIDGE EXHAUST FLUE. UNITS WITH THE FRIDGE CABINET LOCATED ON THE OPPOSITE SIDE OF THE MOTORHOME ARE NOT AFFECTED.
UNITS AFFECTED 157

Production Dates : DEC 15, 2019 - AUG 05, 2021

Vehicle 4 : 2020-2021 WONDER W24RL

Descriptive Information : A CHANGE IN THE SOP & PROCEDURES TO INSTALL THE FRIDGE & BAFFLE, THE SECTION ON WHERE TO INSTALL THE 12V WIRE FOR THE ILLUMINATED ASSIST HANDLE WAS OMITTED. MODELS WITH THE FRIDGE CABINET BESIDE THE ENTRANCE DOOR CAN HAVE THE ENTRANCE DOOR ILLUMINATED ASSIST HANDLE 12V WIRE ROUTED TO CLOSE THAT IT MAY TOUCH THE FRIDGE EXHAUST FLUE. UNITS WITH THE FRIDGE CABINET LOCATED ON THE OPPOSITE SIDE OF THE MOTORHOME ARE NOT AFFECTED.
UNITS AFFECTED 87

Production Dates : DEC 15, 2019 - AUG 05, 2021

Vehicle 5 : 2020-2021 WONDER W24RTB

Descriptive Information : A CHANGE IN THE SOP & PROCEDURES TO INSTALL THE FRIDGE & BAFFLE, THE SECTION ON WHERE TO INSTALL THE 12V WIRE FOR THE ILLUMINATED ASSIST HANDLE WAS OMITTED. MODELS WITH THE FRIDGE CABINET BESIDE THE ENTRANCE DOOR CAN HAVE THE ENTRANCE DOOR ILLUMINATED ASSIST HANDLE 12V WIRE ROUTED TO CLOSE THAT IT MAY TOUCH THE FRIDGE EXHAUST FLUE. UNITS WITH THE FRIDGE CABINET LOCATED ON THE OPPOSITE SIDE OF THE MOTORHOME ARE NOT AFFECTED.
UNITS AFFECTED 91

Production Dates : DEC 15, 2019 - AUG 05, 2021

Description of Defect :

Description of the Defect : THE 12V WIRE FOR THE ILLUMINATED ASSIST HANDLE MAY MELT AND CAUSE A FUSE TO BLOW AND NO LONGER ILLUMINATE THE HANDLE.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : IN THE EVENT THE 12V WIRE WERE TO COME IN CONTACT WITH THE FRIDGE FLUE, WHEN IN OPERATION. THERE IS A POSSIBILITY THE WIRE COULD MELT CAUSING A FUSE TO BLOW AND A RISK OF FIRE AND BODILY INJURY.

Description of the Cause : THE 12V WIRE FOR THE ILLUMINATED ASSIST HANDLE IS LOCATED IN THE FRIDGE CABINET AND MAY COME IN CONTACT WITH THE FRIDGE FLUE.

Identification of Any Warning that can Occur : THE ASSIST HANDLE MAY NOT ILLUMINATE.

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

ON JULY 20/2021, A RETAIL OWNER CONTACTED THE CUSTOMER SERVICE AND WARRANTY INDICATING THAT THE 12V WIRE FOR THE ILLUMINATED ASSIST HANDLE WAS LOCATED NEAR THE FRIDGE FLUE. NO INDICATION ON THE WIRE THAT IT HAD BEEN DAMAGED. NO WARRANTY CLAIMS OR OTHER FIELD OR SERVICE REPORTS HAVE BEEN REPORTED AT THIS TIME.

Description of Remedy :

Description of Remedy Program : DEALERS WITH INVENTORY WILL BE SENT AN SOP (STANDARD OPERATING PROCEDURE) AND A PIECE OF FOIL TAPE. RETAIL OWNERS WILL BE PROVIDED THE SOP & THE FOIL TAPE. THEY WILL BE ADVISED TO CONTACT THEIR SELLING DEALER OR AN RV SERVICE CENTER TO HAVE THE FOIL TAPE INSTALLED. THE RETAIL OWNER WILL BE REIMBURSED OR THE SERVICE CENTER WILL BE PAID DIRECTLY BY TRIPLE E RV. A RETAIL OWNER OR SERVICING CENTER WILL BE REIMBURSED FOR COSTS INCURRED FOR REPAIR PRIOR TO THE RECALL NOTIFICATION.

How Remedy Component Differs
from Recalled Component :

THE 12V WIRE WILL BE TAPED, WITH A PIECE OF 3" FOIL TAPE, TO THE
WALL OF THE CABINET OR THE FRIDGE BAFFLE.

Identify How/When Recall Condition
was Corrected in Production :

AN IN-HOUSE AUDIT WAS PERFORMED ON JULY 20/2021 AND CHANGES
TO THE SOP AND PROCEDURES TO INSTALL THE 12V WIRE AS CLOSE TO
THE CABINET SIDEWALL AS POSSIBLE TO PROVIDE SUFFICIENT SPACE
BETWEEN THE EXHAUST FLUE AND THE WIRE.

Recall Schedule :

Description of Recall Schedule :

NOTIFICATION TO DEALERS IS EXPECTED TO OCCUR EARLY
SEPTEMBER/2021. NOTIFICATION TO THE RETAIL OWNERS IS
EXPECTED TO OCCUR EARLY SEPTEMBER/2021.

Planned Dealer Notification Date :

SEP 06, 2021 - SEP 10, 2021

Planned Owner Notification Date :

SEP 06, 2021 - SEP 13, 2021

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or
installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported