

Part 573 Safety Recall Report

21V-664

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** AUG 26, 2021**NHTSA Recall No. :** 21V-664**Manufacturer Recall No. :** Y58**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 135

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Dodge Challenger

Vehicle Type :

Body Style : 2-DOOR

Power Train : NR

Descriptive Information : Some 2021 MY Dodge Challenger vehicles may have been built with an instrument panel cluster ("IPC") that contains an incorrect software version.

The suspect period began on November 30, 2020, when IPCs with an incorrect software version were introduced into vehicle production, through March 2, 2021, when the suspect IPCs were no longer used in vehicle production. Vehicle and supplier production records were used to determine the suspect vehicle population.

Similar vehicles not included in this recall were built with IPCs with the correct software version.

Production Dates : NOV 30, 2020 - MAR 02, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : 571.101 Controls and Displays S5.3 requires vehicles to "illuminate telltales and their identification sufficiently to make them visible to the driver under daylight and nighttime driving conditions." Suspect vehicles included in this recall may not illuminate the required telltales.

FMVSS 1 : 101 - Control and displays

FMVSS 2 : NR

Description of the Safety Risk : Failure to illuminate required telltales as appropriate may prevent the operator from receiving information regarding the status of vehicle safety

systems.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495280AB

Component Name 2 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495281AB

Component Name 3 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495284AB

Component Name 4 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495285AB

Component Name 5 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495288AB

Component Name 6 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495290AB

Component Name 7 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495291AB

Component Name 8 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495292AB

Component Name 9 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495296AB

Component Name 10 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495298AB

Component Name 11 : Cluster Assembly

Component Description : Speedo & Instrument

Component Part Number : 68495299AB

Supplier Identification :

Component Manufacturer

Name : Continental Automotive Systems Inc.

Address : 4685 Investment Drive
Troy Michigan 48090

Country : United States

Chronology :

- On August 6, 2021 FCA US, LLC ("FCA US") Technical Safety and Regulatory Compliance determined the suspect IPCs were potentially noncompliant with FMVSS 101 relating to displaying instrument cluster telltales.
- On August 19, 2021, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to reprogram suspect instrument clusters with the correct software version.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy is a reprogram of the IPC with the correct software version that meets the FMVSS 101 Controls and Displays requirements.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **08/26/2021: FCA US will notify dealers and begin notifying owners on or about 10/15/2021.

Planned Dealer Notification Date : OCT 15, 2021 - OCT 15, 2021

Planned Owner Notification Date : OCT 15, 2021 - OCT 15, 2021

* NR - Not Reported