

Part 573 Safety Recall Report

21V-626

Manufacturer Name : Cottrell, Inc.
Submission Date : OCT 28, 2021
NHTSA Recall No. : 21V-626
Manufacturer Recall No. : 2021 1-Car Reflector

**Manufacturer Information :**

Manufacturer Name : Cottrell, Inc.
Address : 2125 Candler Road
 Gainesville GA 30507
Company phone : 770-532-7251

Population :

Number of potentially involved : 878
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2021 Cottrell 1-Car Carrier
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : A customer contacted Cottrell concerning a citation that it received for lack of reflex reflectors on the side/rear of the 1-Car Carrier. After a full & thorough investigation, Cottrell determined that all 1-Car Carriers built between 6/18/2018 and 8/9/2021, a total of 878, were missing four (4) side/rear reflex reflectors as required in FMVSS 108.

Production Dates : JUN 18, 2018 - AUG 09, 2021

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : 1-Car Carriers, a total of 878, were built between June of 2018 and August 9, 2021 without reflex reflectors as required in FMVSS 108.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Non-Compliance with FMVSS 108. Absence of the reflex reflectors may lessen the visibility of the 1-Car Carrier which may increase the risk of a motor vehicle crash.

Description of the Cause : 1-Car Carriers, a total of 878, were built between June 18, 2018 and August 9, 2021 without reflex reflectors as required in FMVSS 108.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Reflex Reflector Kit

Component Description : Side & Rear Reflex Reflector Lights (4 total), cleaning wipe & installation instructions

Component Part Number : 168756

Supplier Identification :

Component Manufacturer

Name : Cottrell, Inc.

Address : 2125 Candler Road
Gainesville Georgia 30507

Country : United States

Chronology :

A customer contacted Cottrell on Friday 8/6/2021 concerning a citation that it received for lack of reflex reflectors on the side/rear of the 1-Car Carrier. After a full & thorough investigation, Cottrell determined on 8/10/2021 that all 1-Car Carriers, a total of 878, built between 6/18/2018 and 8/9/2021 were missing four (4) side/rear reflex reflectors as required in FMVSS 108, All 1-Car Carriers being built from 8/10/2021 going forward will have the 4 missing reflect reflectors.

Description of Remedy :

Description of Remedy Program : Cottrell is finalizing an Installation Guide with pictures/diagrams and specific instructions on how to install the 4 missing Reflex Reflectors on the 1-Car Carriers. Cottrell will provide all parts needed free of charge to the customer, and will reimburse labor costs up to one-half hour per unit. If any customer incurred costs to install the 4 missing reflectors prior to notice of this recall, which Cottrell believes is highly unlikely considering only 4 customers were involved and Cottrell has been in direct communications with each of those 4 customers, then Cottrell will reimburse the customer for the costs of the 4 reflectors as well as labor costs up to one-half hour per unit for installing them.

How Remedy Component Differs from Recalled Component : Once the 4 reflex reflectors are installed on the 1-Car Carriers in the field, there will not be a difference.

Identify How/When Recall Condition was Corrected in Production : Beginning with units manufactured on 8/10/2021, the 4 reflex reflectors are being installed in production.

Recall Schedule :

Description of Recall Schedule : The one customer who received the citation and notified Cottrell on 8/6/21 has the vast majority of affected units in its fleet, 812 of the 878. Of the remaining units, 1 customer has 64 and the other 2 have 1 unit each. Cottrell is already in contact with some of the 4 customers, and due to our close working relationship with all of them, the other customers will be officially notified on 8/11/2021.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : AUG 11, 2021 - AUG 13, 2021

* NR - Not Reported