

Part 573 Safety Recall Report

21V-623

Manufacturer Name : Forest River, Inc.**Submission Date :** SEP 27, 2021**NHTSA Recall No. :** 21V-623**Manufacturer Recall No. :** 05-1401**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 4

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2018 Forest River Inc. Starcraft Allstar XL Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Forest River identified the scope of the recall using the VIN's provided by Cummins, Inc. per Recall 20E018

2017 Starcraft All Star XL ST22911 1

2018 Starcraft All Star XL ST22999C 3

Grand Total 4

Production Dates : AUG 25, 2017 - AUG 20, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : As stated by the defect notice received by Cummins, Inc. per recall 20E018: Excessive electrical heating within the fuel heater may create sufficient heat inside the fuel heater to cause plastic in the fuel heater to melt and potentially catch fire. It may also cause an engine stall.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As stated by the defect notice received by Cummins, Inc. per recall 20E018: A fire, if undetected and uncontained, presents an increased risk of personal injury. An unexpected engine stall may increase the risk of a crash.

Description of the Cause : The cause is excessive electrical heating internal to the fuel heater.

Identification of Any Warning : As stated by the defect notice received by Cummins, Inc. per recall 20E018:

that can Occur : Melting of the fuel heater or fuel seepage from around the fuel heater may be visible during a service event, smoke may precede or accompany a fire or the engine may become increasingly difficult to start.

Involved Components :

Component Name 1 : Element, Heating

Component Description : Fuel Heater

Component Part Number : 5361659

Supplier Identification :

Component Manufacturer

Name : Navistar International Transportation

Address : 2701 Navistar Drive
Lisle Illinois 60532

Country : United States

Chronology :

On 08/05/2021, Forest River's Office of Corporate Compliance ("OCC") received a recall notice from Cumming, Inc.

On 08/10/2021, Forest River conducted a pass thru recall submission.

On 9/27/2021, Amended recall to include reimbursement plan as requested by NHTSA

Description of Remedy :

Description of Remedy Program : Cummins is developing the remedy program. The remedy program is expected to address three distinct subsets of engines that comprise the total population identified. A recall-specific reimbursement plan will be provided in the Recall Portal for those units not covered by the manufacturer's limited warranty. What is Cummins Inc. contact information? Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com

What is the Forest River Customer Service Phone Number? (800) 348-7440

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Starcraft Bus (5A)
2367 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Cummins is still developing the remedy and will update this report when it is available

Name : Navistar International Transportation
Address : 2701 Navistar Drive
Lisle IL 60532 US
Company Phone : 331 332 1590
Component Name : Element, Heating
Component Description : Fuel Heater
Component Part Number : 5361659

Identify How/When Recall Condition was Corrected in Production : On March 24, 2020 engine production began with the subject fuel heater removed from the engine.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 19, 2021 - SEP 19, 2021

Planned Owner Notification Date : SEP 19, 2021 - SEP 19, 2021

* NR - Not Reported