

Part 573 Safety Recall Report

21V-616

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : AUG 06, 2021

NHTSA Recall No. : 21V-616

Manufacturer Recall No. : 97FR



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 33

Address : 3800 Hamlin Road

Estimated percentage with defect : 25 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2021-2021 Volkswagen ATLAS FL

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles included in this recall may have received an engine compartment fuse box where the relays inside may have been pre-damaged. Vehicles not included in this recall have not received damaged parts.

ATLAS FL count: 9

Production Dates : JUL 21, 2021 - JUL 22, 2021

VIN Range 1 : Begin : 1V2TR2CAXMC600630 End : 1V2KR2CA8MC600993 Not sequential

Vehicle 2 : 2021-2021 Volkswagen ATLAS CROSS SPORT

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles included in this recall may have received an engine compartment fuse box where the relays inside may have been pre-damaged. Vehicles not included in this recall have not received damaged parts.

ATLAS CROSS SPORT count: 24

Production Dates : JUL 22, 2021 - JUL 22, 2021

VIN Range 1 : Begin : 1V2JE2CA0MC235684 End : 1V2PE2CA7MC235871 Not sequential

Description of Defect :

Description of the Defect : Relays in the engine compartment fuse box may have been pre-damaged. Damage to the relay may cause a reduced clearance between the electrical contacts of the relay potentially causing inadvertent electrical contact within the relay and unintended operation of the vehicle components, in this case the vehicle horn and/or the engine starter.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A starter and/or horn which activates by itself, and is not detected by the customer, may present a risk of fire due to overheating during extended operation.

Description of the Cause : The relays which were installed in the engine compartment fuse box may have been pre-damaged in production by improper handling at a supplier.

Identification of Any Warning that can Occur : If this condition is present in the vehicle, the horn may activate by itself and may sound continuously.

Involved Components :

Component Name 1 : Relay

Component Description : Relay in engine compartment fuse box

Component Part Number : 4H0.951.253.C

Supplier Identification :**Component Manufacturer**

Name : Draexlmaier Partes Automotrices de Mexic

Address : Blvd.-Huejotzingo Aeropuerto # 3

Puebla

Foreign States 74160

Country : Mexico

Chronology :

July 22, 2021: First failures detected on Assembly Line, Analysis initiated.

July 23 - July 29: Vehicles were checked, the supplier was contacted, root cause analysis started, identification of potentially affected vehicles and risk evaluation initiated.

July 30, 2021: Topic was presented to Volkswagen's Product Safety Committee and a recall was decided.

Description of Remedy :

Description of Remedy Program : Inspect the relays in the engine compartment fuse panel. If the suspect date code is found, replace the relay. Because affected vehicles are within the New Vehicle Limited Warranty period, Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : The remedy component is manufactured out of the suspect time frame. The recalled component is the Relay in engine compartment fuse box with the part number 4H0.951.253.C

Identify How/When Recall Condition was Corrected in Production : CW30/2021: the supplier has improved internal processes and updated the work instructions.

Recall Schedule :

Description of Recall Schedule : Dealers/Owners: On or before October 05, 2021

Planned Dealer Notification Date : OCT 05, 2021 - OCT 05, 2021

Planned Owner Notification Date : OCT 05, 2021 - OCT 05, 2021

* NR - Not Reported