

Part 573 Safety Recall Report

21V-610

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : DEC 03, 2021

NHTSA Recall No. : 21V-610

Manufacturer Recall No. : WAY-101



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW

PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 3,170

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2022 Wayfarer Wayfarer

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : This is an interim recall related to 2017-2022 Wayfarer products involving 3,170 units

Production Dates : JAN 13, 2017 - AUG 04, 2021

VIN Range 1 : Begin : WDAPF4CC2G9702789 **End :** W1X8E33Y6MN152221 Not sequential

Description of Defect :

Description of the Defect : Frame rail hitch extensions are failing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the extension breaks, it could lead to the hitch detaching from the motorhome.

Description of the Cause : Continued stress on the extensions is causing the extensions to break away from the motorhome.

Identification of Any Warning that can Occur : Visual signs of failure of the hitch extension.

Involved Components :

Component Name 1 : Hitch

Component Description : NR

Component Part Number : 5057337

Component Name 2 : Hitch

Component Description : NR

Component Part Number : 5097391

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

3/24/2021 Hitch failures were brought to the attention of the Safety Committee. Committee suggested having the two (2) hitches used on the different model motorhomes tested at an independent facility.

9/14/2021 All testing completed and passed. Working new hitch into production coaches.

10/14/2021 Drafting instructions and owner letters for final notification.

11/30/2021 Instructions complete, new hitch parts on hand, and letters ready to be mailed.

Description of Remedy :

Description of Remedy Program : All involved coaches will be inspected and the hitch replaced and the frame rail extension reinforced. This will be done at no charge to the owner of the coach. If the customer has had the hitch repaired or replaced due to a similar failure, Tiffin will reimburse the customer for the costs of such repair or replacement.

How Remedy Component Differs from Recalled Component : The new hitches were tested and passed. The new hitch to be used in production and in the recalled coaches is hitch part number 5125064 & 5125485 for all floorplans except the LW, which is part number 5125204.

Identify How/When Recall Condition was Corrected in Production : ECN was generated with new part numbers and start dates along with VIN of first coaches repaired in production.

Recall Schedule :

Description of Recall Schedule : Wayfarer will send letters to customers and dealers that are in possession of affected coaches explaining the problem and asking them to take the motorhome to the dealer for proper inspection and/or repair at no cost to them. They are NOT TOW OR USE THE HITCH IN ANY FASHION until the repair is completed.

Planned Dealer Notification Date : NOV 30, 2021 - NOV 30, 2021

Planned Owner Notification Date : NOV 30, 2021 - NOV 30, 2021

* NR - Not Reported