

# Part 573 Safety Recall Report

# 21V-584

**Manufacturer Name :** Jaguar Land Rover North America, LLC**Submission Date :** JUL 29, 2021**NHTSA Recall No. :** 21V-584**Manufacturer Recall No. :** N601**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 7,027

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

**Vehicle Information :**

Vehicle 1 : 2020-2021 LAND ROVER DEFENDER

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

**Descriptive Information :** Jaguar Land Rover is conducting a voluntary non-compliance recall campaign involving certain 2020 to 2021 Model Year (MY) Land Rover Defender 110 vehicles equipped with 3rd row seating in the US, built at the Nitra Vehicle Assembly Plant in Slovakia from October 23, 2019, to April 12, 2021. 7027 Land Rover Defender 110 vehicles in the United States and Federalized Territories. The basis of the recall population was derived from Jaguar Land Rover data where the VIN range for affected vehicles is determined by specific model type and specification of 2020-2021MY Land Rover Defender 110 vehicles, which were built with third row seats.

Production Dates : OCT 23, 2019 - APR 12, 2021

VIN Range 1 : Begin : SALE97EU3L2000169 End : SALE3ERU4M2062343  Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** A concern has been identified on certain 2020 to 2021 Model Year (MY) Land Rover Defender 110 vehicles equipped with third row seats, where the owner's manual incorrectly states the third-row seating as being fitted with LATCH child seat fitments with top tethers. The affected vehicles are not equipped with the LATCH system in the third-row seats.

The incorrect written instructions for the installation of a LATCH child seat for the third row on Defender 110 vehicles are not compliant to Federal Motor Vehicle Safety Standards (FMVSS) 225 S12 – Child Restraint Anchorage Systems.

FMVSS 1 : 225 - Child restraint anchorage systems

FMVSS 2 : NR

Description of the Safety Risk : Incorrect LATCH instructions could lead to an increased risk of occupant injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : Owner's Handbook

Component Description : Owner's Handbook

Component Part Number : M8B2 19A321 BFA English NAS

## Supplier Identification :

### Component Manufacturer

Name : Elanders

Address : Ujmajor 2  
Zalalovo Foreign States 8999

Country : Hungary

## Chronology :

A Product Safety and Compliance Committee (PSCC) Investigation was opened on May 18, 2021, following a report from the United States market on a possible incorrect owner's manual instructions for the installation of a LATCH child seat system for the third-row seats in Land Rover Defender 110 vehicles. The PSCC directed an engineering team to investigate the issue and potential scope of vehicles.

Through June, 2021, the engineering team reported to the PSCC on the progress of investigation. The team found North American specification Defender 110 vehicles were not equipped with the LATCH child seat system with top tethers, and the owner's manual written instructions indicating the presence of a LATCH child seat in the third row were incorrect. The PSCC requested the validation of the scope of Defender 110 vehicles affected with third row seating.

The PSCC reviewed all the available information and scope of vehicles on June 22, 2021, and concluded that the issue should be progressed to the Jaguar Land Rover Recall Determination Committee (RDC).

The RDC reviewed the issue on July 22, 2021, and concluded that the issue represented a non-compliance for

FMVSS 225 S12 – Child Restraint Anchorage Systems, and that a voluntary non-compliance recall be conducted.

There have been no reported accidents, injuries or fires as a result of this concern.

## Description of Remedy :

Description of Remedy Program : Owners will be mailed a supplement to be inserted into the handbook.

There will be no charge to owners for this repair.

The affected vehicles will be covered under Land Rover's new vehicle warranty program. Therefore, reimbursement for pre-notice remedies are not necessary because the affected vehicles are still under warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Distribution of owner notification letters will occur on or before September 24, 2021. Notifications to retailers will occur on August 12, 2021.

Planned Dealer Notification Date : AUG 12, 2021 - AUG 12, 2021

Planned Owner Notification Date : SEP 24, 2021 - SEP 24, 2021

\* NR - Not Reported