

Part 573 Safety Recall Report

21V-571

Manufacturer Name : Newmar Corporation

Submission Date : SEP 17, 2021

NHTSA Recall No. : 21V-571

Manufacturer Recall No. : 21E 047



Manufacturer Information :

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street
PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

Population :

Number of potentially involved : 4,106

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2021 Newmar Bay Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Bay Star= 733

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 2 : 2019-2021 Newmar Bay Star Sport

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Bay Star Sport=316

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 3 : 2019-2021 Newmar Canyon Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Canyon Star=273

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2018-2021 Newmar Dutch Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Dutch Star=1,089

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2019-2021 Newmar Essex

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Essex=62

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 6 : 2019-2020 Newmar King Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. King Aire=62

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 7 : 2020-2021 Newmar Kountry Star
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style :
Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Kountry Star=235

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 8 : 2019-2021 Newmar London Aire
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style :
Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. London Aire=130

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 9 : 2019-2021 Newmar Mountain Aire
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style :
Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Mountain Aire=123

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 10 : 2019-2021 Newmar New Aire
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style :
Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. New Aire=341

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 11 : 2019-2019 Newmar Ventana LE
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
 Body Style :
 Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Ventana LE=110

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 12 : 2019-2021 Newmar Ventana
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
 Body Style :
 Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Ventana=630

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Vehicle 13 : 2020-2020 Newmar Super Star
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
 Body Style :
 Power Train : NR

Descriptive Information : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 10/21/2021. The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury. Lippert recall #21E-047 Super Star=2

Production Dates : OCT 01, 2018 - OCT 21, 2021

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : The adhesive that bonds the vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : On certain motorhomes, Lippert is recalling Hehr 6400 series window vents built between 10/01/2018 and 08/13/2020. The adhesive that bonds the

vented portion of the window may fail. Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury.

Description of the Cause : The adhesive that bonds the vented portion of the window may fail.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Lippert Components, Inc.

Address : P.O. Box 2888
Elkhart Indiana 46515

Country : United States

Chronology :

On 7/20/2021 NHTSA reached out by email with Lippert 21E 047, Lippert confirmed recall 21E 047 has been started. Today on 07/27/2021, Newmar is giving notice to NHTSA of a safety defect on Newmar motorhomes.

Description of Remedy :

Description of Remedy Program : Newmar Dealers will inspect the windows, and replace the vent if necessary, free of charge. Newmar Corporation will be conducting this recall in its entirety.
If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : On or before 09/25/2021 customer/dealer letters will be mailed out.
Planned Dealer Notification Date : SEP 25, 2021 - SEP 25, 2021
Planned Owner Notification Date : SEP 25, 2021 - SEP 25, 2021

* NR - Not Reported