

Part 573 Safety Recall Report

21V-559

Manufacturer Name : Altec Industries, Inc.**Submission Date :** SEP 14, 2021**NHTSA Recall No. :** 21V-559**Manufacturer Recall No. :** CSN 829**Manufacturer Information :**

Manufacturer Name : Altec Industries, Inc.

Address : 210 Inverness Center Drive
Birmingham AL 35242

Company phone : 205 991 7733

Population :

Number of potentially involved : 878

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2021 Altec DH/D3000/DT65/DT85

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined from a review of production records. All units with the selected control station configuration were included in the recall population.

Production Dates : AUG 01, 2016 - JUL 21, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : When operating the single axis lever controls at the front of the left-hand control station, an operator could inadvertently move the pole guide joystick with their forearm due to the proximity between the controls.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the pole guide tongs were supporting a load that was not properly balanced with the machine's winch rope, there is the potential for uncontrolled movement of the load when the joystick is inadvertently engaged. The uncontrolled movement of an unbalanced load could cause serious injury or death.

Description of the Cause : NR

Identification of Any Warning that can Occur : There is no warning if the joystick is inadvertently actuated.

Involved Components :

Component Name 1 : Control Handle

Component Description : Proportional Joystick Control

Component Part Number : 970514482

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

There has been one documented report in the field that Altec was made aware of in April 2021 where the operator inadvertently opened the pole tongs releasing the load causing property damage. No claim was made to Altec related to the property damage.

After an investigation, Altec concluded that due to the risk of uncontrolled movement a potential for defect is present. There have been no other claims of property damage, injury, or death. There have been no injury accidents reported related to this issue.

Description of Remedy :

Description of Remedy Program : Altec will issue CSN 829 to owners of the affected digger derricks. The CSN will require owners to install a guard kit over the pole guide controls. Altec Warranty Policy covers the recall remedy.

How Remedy Component Differs from Recalled Component : The remedy is the same for production and the field.

Identify How/When Recall Condition was Corrected in Production : Production units are manufactured with the pole guide guard.

Recall Schedule :

Description of Recall Schedule : Altec will issue CSN 829 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : SEP 16, 2021 - SEP 17, 2021

* NR - Not Reported