OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 21V-559

**Manufacturer Name:** Altec Industries, Inc.

NHTSA Recall No.: 21V-559

Manufacturer Recall No.: CSN 829



#### **Manufacturer Information:**

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive

Birmingham AL 35242

Company phone: 205 991 7733

### **Population:**

Number of potentially involved : 878 Estimated percentage with defect : 100%

#### **Vehicle Information:**

Vehicle 1: 2016-2021 Altec DH/D3000/DT65/DT85

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined from a review of production records. All units

with the selected control station configuration were included in the recall population.

Production Dates: AUG 01, 2016 - JUL 21, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

### **Description of Defect:**

Description of the Defect: When operating the single axis lever controls at the front of the left-hand

control station, an operator could inadvertently move the pole guide joystick

with their forearm due to the proximity between the controls.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the pole guide tongs were supporting a load that was not properly balanced

with the machine's winch rope, there is the potential for uncontrolled movement of the load when the joystick is inadvertently engaged. The uncontrolled movement of an unbalanced load could cause serious injury or

death.

Description of the Cause: NR

Identification of Any Warning There is no warning if the joystick in inadvertently actuated.

that can Occur:

### **Involved Components:**

Component Name 1: Control Handle

Component Description: Proportional Joystick Control

Component Part Number: 970514482

### **Supplier Identification:**

### **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

### **Chronology:**

There has been one documented report in the field that Altec was made aware of in April 2021 where the operator inadvertently opened the pole tongs releasing the load causing property damage. After an investigation, Altec concluded that due to the risk of uncontrolled movement a potential for defect is present.

### **Description of Remedy:**

Description of Remedy Program: Altec will issue CSN 829 to owners of the affected digger derricks. The CSN

will require owners to install a guard kit over the pole guide controls.

Altec Warranty Policy covers the recall remedy.

How Remedy Component Differs The remedy is the same for production and the field.

from Recalled Component:

7 /77 D 11 G 14 4

Identify How/When Recall Condition Production units are manufactured with the pole guide guard.

was Corrected in Production:

### **Recall Schedule:**

Description of Recall Schedule: Altec will issue CSN 829 to the owners of the affected units. Altec does

not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: SEP 16, 2021 - SEP 17, 2021

\* NR - Not Reported