

Part 573 Safety Recall Report

21V-545

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : AUG 25, 2021

NHTSA Recall No. : 21V-545

Manufacturer Recall No. : TIF-117



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW
PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 330

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Tiffin Phaeton

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Units equipped with engines with a remote Stage 2 fuel filter which includes pressurized fuel hoses. The recall consists of the entire population of MY21 engines built with a remote fuel filter option prior to the introduction of a new fuel hose design.

Production Dates : MAR 01, 2021 - JUL 19, 2021

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2021-2022 Tiffin Allegro Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Units equipped with engines that have a remote Stage 2 fuel filter. The recall consists of the entire population of MY21 engines built with a remote fuel filter option prior to the introduction of a new fuel hose design.

Production Dates : OCT 01, 2020 - JUL 19, 2021

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : A fuel leak may occur in the fuel hoses between the fuel pump and remote filter head.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A fuel leak in the presence of an ignition source may increase the risk of a fire.

Description of the Cause : The cause of the issue is inadequate design and quality of the fuel hose assembly that is on the engine.

Identification of Any Warning that can Occur : Persons operating in or around the vehicle may see smoke before sufficient heat creates a fire.

Involved Components :

Component Name 1 : Engine that has defective fuel hose

Component Description : Engine-Fuel carrying hose with quick connect fittings

Component Part Number : n/a

Supplier Identification :

Component Manufacturer

Name : Cummins

Address : Box 3005

Mail Code 41303 Columbus Indiana 47202-3005

Country : United States

Chronology :

Tiffin received letter dated July 16, 2021 from Cummins stating they had a recall NHTSA #21E-063 that had Tiffin Powerglide units involved. Tiffin has received zero warranty claims, field or service reports, and other information such as death or injuries from Cummins, just the letter stating we had units involved.

Description of Remedy :

Description of Remedy Program : The remedy will be to replace the subject fuel hoses, to and from the remote fuel filter, with fuel hoses of a new design supplied by Cummins with labor at Cummins' expense.

How Remedy Component Differs from Recalled Component : The new fuel hoses will have a unique Cummins part number and, according to Cummins, are visibly different.

Identify How/When Recall Condition was Corrected in Production : Cummins' production of engines with the new design fuel hoses began on June 15, 2021. Therefore, anything from them to us should be correct from that date on. Also, Cummins will come to Tiffin facility to make repair of all units on site as soon as they have enough surplus parts to do so. The repair, both at Tiffin and in the field will be done at Cummins' expense.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified within 60 days of today. Customer's will also be notified within 60 days of today.

Planned Dealer Notification Date : SEP 06, 2021 - SEP 07, 2021

Planned Owner Notification Date : SEP 06, 2021 - SEP 08, 2021

* NR - Not Reported