

Part 573 Safety Recall Report

21V-543

Manufacturer Name : Newell Coach Corp.

Submission Date : AUG 10, 2021

NHTSA Recall No. : 21V-543

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Newell Coach Corp.

Address : 3900 North Main Street
Miami OK 74354

Company phone : 918-542-3344

Population :

Number of potentially involved : 19

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2008-2022 Newell Coach P50

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : LIPPERT WINDOWS PROVIDED NEWELL COACH WITH A SPREAD SHEET IDENTIFYING THE SERIAL NUMBERS AND PURCHASE ORDER DATES FOR THE WINDOWS IN QUESTION TO THE NHTSA CAMPAIGN NUMBER 21E-047.

21 WINDOWS WERE IDENTIFIED:

2 OF WHICH ARE STILL ON PROPERTY, UNINSTALLED AND IN QUARANTINE.

3 WINDOWS IDENTIFIED DIRECTLY TO SERVICED COACHES VIN ENDING IN 1245 (2008 MODEL), 1664 (2019 MODEL) AND 1686 (2020 MODEL)

THE REMAINING 16 WINDOWS HAVE BEEN INSTALLED WITHIN 20 PRODUCTION COACHES VINS ENDING IN 1700-1720 (2021-2022 MODELS)

Production Dates : SEP 18, 2019 - FEB 16, 2021

VIN Range 1 : Begin : 1N9458X8281011245 End : 1N9458180N1011720 ☒ Not sequential

Description of Defect :

Description of the Defect : THE ADHESIVE THAT BONDS THE VENTED PORTION OF THE WINDOW MAY FAIL

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : ADHESIVE FAILURE MAY CAUSE THE VENT PORTION OF THE WINDOW TO DETACH, INCREASING THE RISK OF A CRASH OR INJURY

Description of the Cause : BOND FAILURE BETWEEN 2 GLASS PIECES

Identification of Any Warning that can Occur : DURING REGULAR MAINTENANCE POSSIBLE NOTICING A LOSS OF BONDING

Involved Components :

Component Name 1 : 6400 SERIES WINDOWS

Component Description : SESV VENTED EGRESS WINDOWS

Component Part Number : 6499-007 SESV 66.2 X 42.2 X 170 BK TP G20 3.188 RADII

Component Name 2 : 6400 SERIES WINDOWS

Component Description : SV (VENTED WINDOWS)

Component Part Number : 6499-007 SV 18.2 X 42.2 X 081 BK TP G20 / OBSCURE 3.188 RADII

Component Name 3 : 6400 SERIES WINDOWS

Component Description : SV (VENTED WINDOWS)

Component Part Number : 1-6499-00-0-417-657-170-0-3535-5331-0077

Component Name 4 : 6400 SERIES WINDOWS

Component Description : SV (VENTED WINDOWS)

Component Part Number : 1-6499-00-0-203-657-081-0-3535-5331-0258

Supplier Identification :

Component Manufacturer

Name : LIPPERT COMPONENTS, INC.

Address : 2703 COLLEGE AVE
GOSHEN Indiana 46528

Country : United States

Chronology :

NEWELL COACH RECIEVED NOTIFICATION OF THE POTENTIAL ADHESIVE FAILURE ON THE 6400 SERIES WINDOWS FROM THE SUPPLIER ON JULY 14TH ALONG WITH A SPREADSHEET IDENTIFYING THE NUMBER OF PURCHASED WINDOWS SUBJECT TO THE RECALL 21E-047. NEWELL HAS HAD NO OTHER WARRANTY CLAIMS, FIELD OR SERVICE REPORTS INDICATING THE POTENTIAL PROBLEM EXSISTED.

Description of Remedy :

Description of Remedy Program : THE VENT PORTION OF THE 6400 SERIES WINDOWS MAY EXPERIENCE ADHESIVE FAILURE BETWEEN THE CLASS AND THE FRAME RESULTING IN THE POSSIBILITY OF THE VENT PORTION TO BECOME DETACHED, INCREASING THE RISK OF A CRASH OR INJURY. THE REMEDY METHOD WILL INCLUDE AN INSPECTION TO IDENTIFY THE WINDOWS WHO'S VENT PORTION WILL NEED TO BE REPLACED. ONCE A VENT IS IDENTIFIED AS NEEDING REPLACED NEWELL WILL AT NO COST REPLACE THE FAULTY VENT PORTION OF THE WINDOW EITHER HERE AT THE NEWELL SERVICE CENTER OR AT QUALIFIED SERVICE CENTERS IN THE FIELD CONVIENT TO THE CUSTOMERS LOCATION.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NEWELL COACH HAS NO DEALERS THEREFORE NO DEALER NOTIFICATION WILL BE INSTITUTED

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUL 22, 2021 - SEP 22, 2021

* NR - Not Reported