

# Part 573 Safety Recall Report

# 21V-542

**Manufacturer Name :** Newmar Corporation**Submission Date :** SEP 17, 2021**NHTSA Recall No. :** 21V-542**Manufacturer Recall No. :** FL-888**Manufacturer Information :**

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

**Population :**

Number of potentially involved : 11

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2021-2021 Newmar Ventana

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

**Descriptive Information :** On certain motorhomes, the tie rod clamp may be loose due to the supplied lock nuts being over-crimped. This can cause thread galling of the bolt and nut during installation. When galling occurs, it is possible that assembly torque may be achieved but the clamp is still loose. The tie rod clamp being loose could lead to the threaded tie rod ends becoming loose and eventual steering loss if the rod end pulls out of the tie rod, or the tube is broken due to vibration of the loose joint. Having a decrease in steering response increases the risk of a crash. Ventana=1

Production Dates : MAR 10, 2021 - JUN 10, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2021-2022 Newmar Kountry Star

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

**Descriptive Information :** On certain motorhomes, the tie rod clamp may be loose due to the supplied lock nuts being over-crimped. This can cause thread galling of the bolt and nut during installation. When galling occurs, it is possible that assembly torque may be achieved but the clamp is still loose. The tie rod clamp being loose could lead to the threaded tie rod ends becoming loose and eventual steering loss if the rod end pulls out of the tie rod, or the tube is broken due to vibration of the loose joint. Having a decrease in steering response increases the risk of a crash. Kountry Star=10

Production Dates : MAR 10, 2021 - JUN 10, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : On certain motorhomes, the tie rod clamp may be loose due to the supplied lock nuts being over-crimped. This can cause thread galling of the bolt and nut during installation. When galling occurs, it is possible that assembly torque may be achieved but the clamp is still loose. The tie rod clamp being loose could lead to the threaded tie rod ends becoming loose and eventual steering loss if the rod end pulls out of the tie rod, or the tube is broken due to vibration of the loose joint. Having a decrease in steering response increases the risk of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : On certain motorhomes, the tie rod clamp may be loose due to the supplied lock nuts being over-crimped. This can cause thread galling of the bolt and nut during installation. When galling occurs, it is possible that assembly torque may be achieved but the clamp is still loose. The tie rod clamp being loose could lead to the threaded tie rod ends becoming loose and eventual steering loss if the rod end pulls out of the tie rod, or the tube is broken due to vibration of the loose joint. Having a decrease in steering response increases the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Involved Components :**

Component Name 1 : Tie Rod Clamp Nut

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : Daimler Trucks North America LLC

Address : P.O. Box 3849  
Portland Oregon 97208

Country : United States

**Chronology :**

On 07/19/2021, DTNA sent Newmar a notice of potential safety defect on Freightliner chassis. On 07/20/2021, Newmar sent notice of recall to NHTSA.

**Description of Remedy :**

Description of Remedy Program : Tie rod clamp bolts and nuts will be replaced at no cost to the customer. Repairs will be performed by Daimler Trucks North America authorized service facilities. If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:  
Service Department  
Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : On or before

Planned Dealer Notification Date : SEP 17, 2021 - SEP 17, 2021

Planned Owner Notification Date : SEP 17, 2021 - SEP 17, 2021

\* NR - Not Reported