

Part 573 Safety Recall Report

21V-540

Manufacturer Name : ShowHauler Trucks, Inc.

Submission Date : SEP 03, 2021

NHTSA Recall No. : 21V-540

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : ShowHauler Trucks, Inc.

Address : 114 Industrial Parkway East
PO Box 9 Middlebury IN 46540

Company phone : 574-825-6764

Population :

Number of potentially involved : 44

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2020 ShowHauler All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : We went through all of the orders that use this window and also our existing stock. We still have some of the windows involved in the recall still at our facility. That being said any of the coaches we have build from the beginning of the recall date until now could be affected.

Production Dates : DEC 21, 2018 - APR 21, 2021

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : Possible loss of bond between the 2 pieces of glass allowing the vent seal to be compromised.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Possibility of the window adhesive failing which could allow the vent to detach and cause a crash.

Description of the Cause : Stress induced failure of window adhesive bonding.

Identification of Any Warning that can Occur : During regular maintenance possibly noticing a loss of bonding.

Involved Components :

Component Name 1 : Hehr Windows

Component Description : 6400 Series

Component Part Number : Various

Supplier Identification :

Component Manufacturer

Name : Lippert

Address : PO Box 2888

Elkhart Indiana 46515

Country : United States

Chronology :

ShowHauler was notified of a recall on 7/2/2021 of a recall on their windows. Letters were sent out to dealers and retail customers on 8/6/21.

Description of Remedy :

Description of Remedy Program : The remedy program will involve inspecting the involved windows with a go/no-go gauge to determine if the seal has been compromised. If an issue is found Lippert will provide a replacement vent. You or your dealer must inspect the involved component as outlined on the attached instructions and submit a claim documenting the completed repair for payment of the labor charges. Lippert's Customer Service department may be reached via email at recall@lci1.com or via phone at 574-538-4514 if there are any questions. Lippert does not require advance contact or a pre-auth be obtained; labor allowance for the inspection is 0.4 and labor allowance for the repair is 0.5 with the original vent not required to be returned. Lippert will coordinate shipments of the needed inspection gauge as well as window vent with the RV manufacturer.

How Remedy Component Differs from Recalled Component : The remedy component was produced with the improvements including increasing the bond strength between the two panes of glass through the use of an adhesive backed glass spacer and different secondary sealant.

Identify How/When Recall Condition was Corrected in Production : On August 3, 2020 production processes were updated to increase the bond strength between the 2 panes of glass through the use of an adhesive backed glass spacer.

Recall Schedule :

Description of Recall Schedule : Lippert will notify RV Manufacturers by June 30, 2021 and will assist the manufacturers with the notifications to dealers and retail owners if needed.

Planned Dealer Notification Date : AUG 05, 2021 - AUG 06, 2021

Planned Owner Notification Date : AUG 05, 2021 - AUG 06, 2021

* NR - Not Reported