

Part 573 Safety Recall Report

21V-531

Manufacturer Name : Corp. Micro Bird, Inc.

Submission Date : JUL 13, 2021

NHTSA Recall No. : 21V-531

Manufacturer Recall No. : 21-087-DUC



Manufacturer Information :

Manufacturer Name : Corp. Micro Bird, Inc.

Address : 3000, Rue Girardin

Drumondville, Quebec 00 J2E 0A1

Company phone : 819-477-2012

Population :

Number of potentially involved : 1,352

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2009-2022 Micro Bird MBII, T-Series, G5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Service door emergency release handle may not work properly when the service door is unadjusted

Production Dates : FEB 01, 2003 - JUL 12, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : When the service door is not adjusted correctly, certain parts of the mechanism may misalign. When it happens, operating the emergency release handle still works and disengages the motor, but the mechanism may bind and not allow the door panels to part opened, even if a force is applied on them

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the service door is not adjusted correctly and the mechanism misaligns, occupants may not be able to open the service door using the emergency release handle, preventing occupants from using this exit to evacuate the vehicle in case of emergency. The exterior emergency release handle may also not allow people to open the service door from outside the vehicle

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Following an inspection in the field has identified vehicles presenting exterior emergency release handle malfunction, Transport Canada has received a complaint.

While responding to an information request from Transport Canada, Micro Bird has decided to recall the vehicles equipped with an emergency release handle, either interior or both interior and exterior.

No accident, injury or fatality has been reported to Micro Bird regarding the situation

Description of Remedy :

Description of Remedy Program : Micro Bird Corporation will provide instructions on how to correctly adjust the service door at no charge. It will be the responsibility of the bus owners to contact their local dealer to have their vehicle(s) repaired.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : AUG 16, 2021 - AUG 20, 2021

Planned Owner Notification Date : SEP 01, 2021 - SEP 13, 2021

* NR - Not Reported