

# Part 573 Safety Recall Report

# 21V-523

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JUL 09, 2021**NHTSA Recall No. :** 21V-523**Manufacturer Recall No. :** 51-1380**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 158

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2011-2016 Forest River Inc. Blue Ridge Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope of vehicles were determined by using purchasing records provided by Lippert Components Inc. and production records from our manufacturing plants. See Attached spreadsheet for list of Models and Quantities

Production Dates : SEP 30, 2010 - JAN 29, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2015-2016 Coachmen Cross Country Class A Motorhomes

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The scope of vehicles were determined by using purchasing records provided by Lippert Components Inc. and production records from our manufacturing plants. See Attached spreadsheet for list of Models and Quantities

Production Dates : DEC 31, 2014 - FEB 17, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2018-2019 Coachmen Sportscoach Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The scope of vehicles were determined by using purchasing records provided by Lippert Components Inc. and production records from our manufacturing plants. See Attached spreadsheet for list of Models and Quantities

Production Dates : NOV 09, 2017 - AUG 04, 2018

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 4 : 2014-2019 Forest River Inc. Cardinal Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope of vehicles were determined by using purchasing records provided by Lippert Components Inc. and production records from our manufacturing plants. See Attached spreadsheet for list of Models and Quantities

Production Dates : MAY 04, 2012 - AUG 16, 2018

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 5 : 2014-2020 Forest River Inc. Cedar Creek Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope of vehicles were determined by using purchasing records provided by Lippert Components Inc. and production records from our manufacturing plants. See Attached spreadsheet for list of Models and Quantities

Production Dates : MAY 24, 2013 - MAR 29, 2019

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 6 : 2014-2021 Forest River Inc. Georgetown Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The scope of vehicles were determined by using purchasing records provided by Lippert Components Inc. and production records from our manufacturing plants. See Attached spreadsheet for list of Models and Quantities

Production Dates : OCT 31, 2013 - AUG 31, 2020

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 7 : 2015-2015 Coachmen Encounter Class A Motorhome

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The scope of vehicles were determined by using purchasing records provided by Lippert Components Inc. and production records from our manufacturing plants. See Attached spreadsheet for list of Models and Quantities

Production Dates : SEP 26, 2014 - SEP 26, 2014

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 8 : 2020-2020 Coachmen Mirada Class A Motorhome

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The scope of vehicles were determined by using purchasing records provided by Lippert Components Inc. and production records from our manufacturing plants. See Attached spreadsheet for list of Models and Quantities

Production Dates : MAY 14, 2019 - MAY 14, 2019

VIN Range 1 : Begin : NR End : NR  Not sequential

## Description of Defect :

Description of the Defect : As per Lippert Components Inc. Recall 21E047, certain Hehr 6400 Series Windows may have an adhesive failure on the vented portion of the window.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Adhesive failure may cause the vent portion of the window to detach, increasing the risk of a crash or injury.

Description of the Cause : Stress induced failure of window adhesive bonding.

Identification of Any Warning that can Occur : During regular maintenance possibly noticing a loss of bonding.

## Involved Components :

Component Name 1 : Window

Component Description : Hehr Window 6400 Series

Component Part Number : Various - See attached

**Supplier Identification :****Component Manufacturer**

Name : Lippert Components Inc  
Address : PO BOX 2888  
Elkhart Indiana 46515  
Country : United States

**Chronology :**

On July 2, 2021, Forest Rivers Office of Corporate Compliance (OCC) received notice via email from Lippert Components Inc. regarding recall 21E047.

On July 6, 2021, Forest Rivers Office of Corporate Compliance (OCC) began reviewing data supplied from purchasing records to determine the scope of vehicles affected.

On July 9, 2021, Forest River filed a pass through recall with NHTSA and Trans Canada.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide all parts and labor free of charge to consumers and dealers. An inspection will be performed on the affected vehicles to determine if the adhesive bond seal has been compromised on the window. If in fact the windows' vent is found to be affected a new vent will be installed. An authorized Forest River Dealer or Service Center will need to perform this remedy.

What is the Forest River Customer Service Phone Number? 574-825-8600

How Remedy Component Differs from Recalled Component : The remedy component was produced with the improvements including increasing the bond strength between the two panes of glass through the use of an adhesive backed glass spacer and different secondary sealant. Hehr Windows 6400 Series Various, See Attached

Identify How/When Recall Condition was Corrected in Production : On August 3, 2020, production processes were updated to increase the bond strength between the 2 panes of glass through the use of an adhesive backed glass spacer.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal

NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 18, 2021 - AUG 18, 2021

Planned Owner Notification Date : AUG 18, 2021 - AUG 18, 2021

\* NR - Not Reported