OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-522

Manufacturer Name: Thor Motor Coach
Submission Date: AUG 26, 2021
NHTSA Recall No.: 21V-522
Manufacturer Recall No.: RC000232



Manufacturer Information:

Population:

Manufacturer Name: Thor Motor Coach

Number of potentially involved: 521

Address: PO Box 1486

Estimated percentage with defect: 1 %

701 County Road 15 Elkhart IN 46515

Company phone: 877-500-1020

Vehicle Information:

Vehicle 1: 2019-2021 Thor Motor Coach Aria Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : DIESEL

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05%

however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to

process changes.

88 Aria units are affected by this recall.

Production Dates: SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2019-2019 Thor Motor Coach Challenger Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : GAS

Descriptive Information: Per notification from Lippert Components, the estimated percentage affected is .05%

however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to

process changes.

38 Challenger units are affected by this recall.

Production Dates : SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin : NR End : NR Not sequential

Descriptive Information :	Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes. 46 Miramar units are affected by this recall.					
Production Dates:	SEP 25, 2018 - S	EP 30, 2020				
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential	
Vehicle Type : Body Style : Power Train :	Per notification however the fiel operating vent i Recalled produc process changes 32 Venetian uni SEP 25, 2018 - S	from Lipper d below will nvolved, pop ts differ from s. ts are affecte	t Compone not accept oulation wa n products	nts, the est decimals determine not include ecall.	stimated percentage affected is .05%. Windows for viewing with aned based on shipment history. ded as they were built prior to	
Vehicle Type : Body Style : Power Train : Descriptive Information :	Per notification however the fiel operating vent i Recalled produc process changes 50 Palazzo units	from Lipper d below will nvolved, pop ts differ from are affected	t Compone not accept oulation wa n products	decimals s determi not inclu	stimated percentage affected is .05% . Windows for viewing with med based on shipment history. ded as they were built prior to	
Production Dates :						
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential	

Vehicle 6: 2019-2019 Thor Motor Coach Tuscany Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES Body Style: OTHER Power Train: DIESEL Descriptive Information: Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes. 18 Tuscany units are affected by this recall. Production Dates: SEP 25, 2018 - SEP 30, 2020 VIN Range 1: Begin: NR End: NR Not sequential Vehicle 7: 2019-2021 Thor Motor Coach Outlaw Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES Body Style: OTHER Power Train: GAS Descriptive Information: Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes. 249 Outlaw units are affected by this recall. Production Dates: SEP 25, 2018 - SEP 30, 2020 VIN Range 1: Begin: NR End: NR Not sequential Description of Defect: Description of the Defect: Possible loss of bond between the 2 pieces of glass allowing the vent seal to be compromised. FMVSS 1: NR							
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TIVI V.55 I . IVIV	Description of the Defe	compromise		en the 2	Ppieces of glass allowing t	the vent seal to be	
FMVSS 2: NR							
Description of the Safety Risk: Possibility of the window adhesive failing, which could allow the vent to	the went to						

Involved Components:

that can Occur:

detach and cause a crash.

Description of the Cause: Stress induced failure of window adhesive bonding

Identification of Any Warning During regular maintenance possibly noticing a loss of bonding.

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Component Name 1: 6400 Series Vented Window

Component Description: Vented Window

Component Part Number: See Attached List of Component Part Numbers

Supplier Identification:

Component Manufacturer

Name: Lippert Components

Address: PO Box 2888

Elkhart Indiana 46515

Country: United States

Chronology:

See Attached Chronology Provided by Lippert Components.

7/2/2021: Thor Motor Coach was formally notified by Lippert Components of the recall.

Description of Remedy:

Description of Remedy Program: The remedy program will involve inspecting the involved windows with a

go/no-go gauge to determine if the seal has been compromised. If an issue

is found, Lippert will provide a replacement vent.

How Remedy Component Differs The remedy component was produced with the improvements including from Recalled Component: increasing the bond strength between the two panes of glass through the

use of an adhesive backed glass spacer and different secondary sealant.

Identify How/When Recall Condition On August 3, 2020 Lippert production processes were updated to increase was Corrected in Production: the bond strength between the 2 panes of glass through the use of an

adhesive backed glass spacer

Recall Schedule:

Description of Recall Schedule: TMC will notify the dealers and owners of the recreational vehicles by

letter. A final copy of the owner letter will be provided to NHTSA, along

with the dealer repair procedures.

Planned Dealer Notification Date: SEP 08, 2021 - SEP 08, 2021

Planned Owner Notification Date: SEP 08, 2021 - SEP 08, 2021

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* NR - Not Reported		
The information contained in this report was submitted	d nursuant to 49 CER 8573	