

# Part 573 Safety Recall Report

# 21V-520

**Manufacturer Name :** BMW of North America, LLC**Submission Date :** AUG 02, 2021**NHTSA Recall No. :** 21V-520**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : BMW of North America, LLC

Address : P.O. Box 1227

Westwood NJ 07675-1227

Company phone : 18005257417

**Population :**

Number of potentially involved : 1

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 BMW X5 xDrive 40i

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

**Descriptive Information :** Approximately 1 vehicle has been manufactured with an instrument panel that may not have been produced to supplier specifications.

**Basis for recall population determination:** Vehicle assembly and parts supplier information was reviewed to determine the production date of the potentially affected vehicle.

**Recall component difference to non-recall component:** The instrument panel may not have been produced to supplier specifications.

Production Dates : MAY 21, 2019 - MAY 21, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** This safety recall involves the instrument panel. During supplier production and process monitoring, an issue involving production records occurred pertaining to the pre-cutting / scoring process of the underside of the instrument panel (which allows for proper deployment of the front passenger air bag). As a result, it is not known if the panel was produced according to specifications.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** In a crash necessitating deployment of the front passenger air bag, deployment could be impaired, lead to insufficient restraint, and increase the

risk of injury.  
Description of the Cause : NR  
Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : Instrument Panel  
Component Description : Instrument Panel  
Component Part Number : 9471900

## Supplier Identification :

### Component Manufacturer

Name : Yanfeng Global Automotive Interiors  
Address : 101 International Blvd.  
Fountain Inn South Carolina 29644  
Country : United States

## Chronology :

On June 10, 2021, BMW became aware of the issue from the supplier which indicated that, during a visual inspection of an instrument panel, the underside of the panel did not appear to contain the pre-cutting / scoring marks as required. An engineering analysis was initiated along with a review of the supply chain. A vehicle hold was issued.

A review of the supplier production process indicated that, in unique cases, it could be possible for an instrument panel to be released to the next process step without having a record of its pre-cutting / scoring result entered into the production database. The production database was reviewed, and it was found that in a small number of cases, the database did not contain results of the pre-cutting / scoring process. As a result, a small number of instrument panels may not have been produced to specifications.

Vehicle assembly and parts supplier information was reviewed to determine the number and production dates of potentially affected vehicles.

On June 30, 2021, BMW decided to conduct a voluntary recall.

BMW has not received any reports, nor is otherwise aware, of any accidents or injuries related to this issue.

## Description of Remedy :

Description of Remedy Program : The instrument panel will be replaced.

The one owner is being contacted by phone – if necessary, they will also be notified by First Class mail – and instructed to take their vehicle to an authorized BMW center to have the remedy performed for free. If this condition was noticed on a potentially affected vehicle prior to this recall, the remedy would be covered by the BMW New Vehicle Limited Warranty program. Therefore, reimbursement for a pre-notification remedy re Part 573.13 and Part 577.11 is not necessary.

How Remedy Component Differs from Recalled Component : Recalled Component: Instrument Panel – part number – 9471900

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Notification to dealers is planned to begin and end on Aug 1, 2021. As of 26 July, the one affected owner has been contacted by phone, and the one owner vehicle has been repaired. Therefore, an Owner Notification Letter is not necessary.

Planned Dealer Notification Date : AUG 01, 2021 - AUG 01, 2021

Planned Owner Notification Date : AUG 30, 2021 - AUG 30, 2021

\* NR - Not Reported