

# Part 573 Safety Recall Report

# 21V-517

**Manufacturer Name :** General Motors, LLC**Submission Date :** JUL 08, 2021**NHTSA Recall No. :** 21V-517**Manufacturer Recall No. :** N212340860**Manufacturer Information :****Population :**

Manufacturer Name : General Motors, LLC

Number of potentially involved : 28

Address : 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

Estimated percentage with defect : 1 %

Company phone : 586-596-1733

**Vehicle Information :**

Vehicle 1 : 2022-2022 Chevrolet Bolt EV

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** GM manufacturing records were used to identify vehicles moved off-line for repair involving driver airbag installation. Vehicles that were not moved off-line for driver airbag installation and vehicles already confirmed to have all driver airbag fasteners are not included in this recall.

20 Chevrolet Bolt EV vehicles are affected by this recall.

Production Dates : APR 19, 2021 - MAY 25, 2021

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2022-2022 Chevrolet Bolt EUV

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** GM manufacturing records were used to identify vehicles moved off-line for repair involving driver airbag installation. Vehicles that were not moved off-line for driver airbag installation and vehicles already confirmed to have all driver airbag fasteners are not included in this recall.

8 Chevrolet Bolt EUV vehicles are affected by this recall.

Production Dates : MAY 10, 2021 - MAY 25, 2021

VIN Range 1 : Begin : NR End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2022 model year Chevrolet Bolt EV and Bolt EUV vehicles. One of the two fasteners that secure the driver frontal airbag to the steering wheel may be missing or improperly torqued.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If all airbag fasteners are not properly installed, the airbag may not properly deploy, increasing the risk of injury in a crash.

Description of the Cause : In-plant procedures for confirming off-line repairs were not properly followed.

Identification of Any Warning that can Occur : The customer may notice the airbag cover is not properly seated.

**Involved Components :**

Component Name 1 : BOLT/SCREW-STRG WHL AIRBAG

Component Description : Steering Wheel Airbag Bolt

Component Part Number : 11609585

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

On June 3, 2021, a GM quality manager submitted a report to GM's Speak Up For Safety program following report of a captured test fleet vehicle that was missing a steering wheel airbag fastener that caused the airbag cover to be poorly seated. GM's initial investigation determined this vehicle was taken off-line during manufacture and the technician did not fully complete installation of the steering wheel airbag. GM opened a formal product investigation on June 22, 2021. The issue was reviewed by GM's Open Investigation Review on June 28, 2021. On July 1, 2021, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

## Description of Remedy :

Description of Remedy Program : Dealers will inspect the driver airbag fasteners, replace any missing fasteners and assure that both fasteners are properly installed. If proper torque can not be achieved, the driver airbag assembly will be replaced. Pursuant to 49 C.F.R. § 573.13(d) (1), all covered vehicles are under warranty, so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : GM's assembly plant initiated containment efforts on June 2, 2021. On June 3, 2021, the assembly plant revised the procedures for confirming this type of repair.

## Recall Schedule :

Description of Recall Schedule : Dealers will be notified on July 8, 2021. Owner notification is estimated to begin on August 23, 2021.

Planned Dealer Notification Date : JUL 08, 2021 - JUL 08, 2021

Planned Owner Notification Date : AUG 23, 2021 - AUG 23, 2021

\* NR - Not Reported