

# Part 573 Safety Recall Report

# 21V-500

**Manufacturer Name :** Jaguar Land Rover North America, LLC**Submission Date :** JUL 01, 2021**NHTSA Recall No. :** 21V-500**Manufacturer Recall No. :** H365**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 1

Address : 100 Jaguar Land Rover Way

Estimated percentage with defect : 100 %

Mahwah NJ 07495

Company phone : 8188500

**Vehicle Information :**

Vehicle 1 : 2018-2018 JAGUAR F-TYPE

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : NR

**Descriptive Information :** Jaguar Land Rover is conducting a voluntary safety recall campaign involving one 2018MY Jaguar F-TYPE vehicle built at the Castle Bromwich Assembly Plant, UK on January 24, 2018. The basis of the recall population was derived from Jaguar Land Rover data where the VIN for the vehicle affected was determined by tracing the order number of the instrument panel facia to the VIN it was installed.

Production Dates : JAN 24, 2018 - JAN 24, 2018

VIN Range 1 : Begin : SAJDD1GX3JCK55726 End : SAJDD1GX3JCK55726  Not sequential**Description of Defect :**

**Description of the Defect :** A concern has been identified with a specific 2018 Model Year (MY) Jaguar F-TYPE vehicle, where the passenger airbag deployment door integrated in the instrument panel facia contains an additional mesh layer. An additional mesh layer in the deployment door can, in the event of a crash of sufficient severity where airbag deployment is required, impact the windshield with excessive force. This may cause the windshield to crack and delaminate, possibly tearing the airbag.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** In the event of a vehicle crash of sufficient severity where passenger airbag deployment is required, the passenger may not receive the full protection afforded by the airbag and injury severity could increase.

**Description of the Cause :** NR

Identification of Any Warning NR  
that can Occur :

## Involved Components :

Component Name 1 : Instrument Panel Facia Assembly  
Component Description : Instrument Panel Facia Assembly  
Component Part Number : EX53-04320-\*XW

## Supplier Identification :

### Component Manufacturer

Name : DAU DraexlmaierAutomotive  
Address : DAU DraexlmaierAutomotive UK Limited  
Building 500 Suite E Abbey Park Stareton Kenilworth Warwickshire Foreign States CV8 2LY  
Country : United Kingdom

## Chronology :

A Product Safety and Compliance Committee (PSCC) Investigation was opened on May 18, 2021, following a notification from the supplier, whom discovered an additional mesh layer in the airbag deployment door during a quality check. The PSCC directed an engineering team to investigate the issue to assess the effect on the vehicle, scope of parts and vehicles which may be affected.

The engineering team reported regularly back to the PSCC through May and June 2021 with the progress of the investigation and related testing being conducted to understand the effect the incorrect manufacture of the deployment door may have.

On June 18, 2021, the engineering team presented their investigation results. The testing results revealed the additional mesh layer in the passenger side airbag deployment door could impair the operation of the door during a passenger airbag deployment. The tests indicated the deployment door could strike the laminated windshield with enough force to cause cracking with potential tearing of the airbag surface.

The PSCC requested the team to identify the specific vehicles which received the affected facia assemblies based on the order references related to the assembly records held by the component supplier.

Engineering confirmed the scope was limited to nine affected vehicles globally to the PSCC on June 22, 2021. The PSCC reviewed the data and scope of the concern and progressed the issue to the Recall Determination

Committee (RDC).

The RDC reviewed all information available on June 24, 2021 and concluded that the issue represented an unreasonable risk to safety and that a voluntary safety recall be conducted.

There have been no reported accidents, injuries or fires as a result of this concern.

### Description of Remedy :

Description of Remedy Program : A retailer will replace the affected instrument panel facia with a part manufactured to the correct specification.

There will be no charge to owners for this repair.

Vehicles will be covered under Jaguar's new vehicle warranty program. Therefore, reimbursement for pre-notice remedies are not necessary because the affected vehicles are still under warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

### Recall Schedule :

Description of Recall Schedule : Distribution of owner notification letters will occur on or before August 27, 2021. Notifications to retailers will occur on July 15, 2021.

Planned Dealer Notification Date : JUL 15, 2021 - JUL 15, 2021

Planned Owner Notification Date : AUG 27, 2021 - AUG 27, 2021

\* NR - Not Reported