

Part 573 Safety Recall Report

21V-497

Manufacturer Name : General Motors, LLC**Submission Date :** JUL 01, 2021**NHTSA Recall No. :** 21V-497**Manufacturer Recall No. :** N212340735**Manufacturer Information :**

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 7,199

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 GMC Canyon

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to identify affected four-wheel drive (4WD) crew cab vehicles with the AT4 appearance package and either the 2.8L diesel engine (RPO LWN) or 3.6L gas engine (RPO LGZ). Two-wheel drive (2WD) vehicles, extended cab vehicles, vehicles with the 2.5L gas engine (RPO LCV), and Denali trim-level vehicles are not affected by this recall. Vehicles addressed through containment efforts are also not included in this recall.

Production Dates : MAR 03, 2020 - MAY 21, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : General Motors has decided that certain 2021 model year GMC Canyon vehicles fail to conform, in part, to S4.3 of Federal Motor Vehicle Safety Standard (FMVSS) No. 110, "Tire Selection and Rims for Motor Vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less." The vehicle capacity weight printed on the Tire and Loading Information placard is 22.5 kg (51 lbs.) more than intended.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Loading in excess of the correct vehicle capacity weight may affect driving dynamics under certain conditions, increasing the risk of a crash.

Description of the Cause : During vehicle development, model content changes were not properly communicated for recalculation of vehicle capacity weight.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : LABEL - TIRE PRESS

Component Description : Tire and Loading Information Label

Component Part Number : 15261447

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 2, 2021, a GM manager for mass integration submitted an issue to GM's Speak Up For Safety (SUFS) program after reviewing vehicle mass audit data indicating that the subject vehicles weighed higher than expected. On June 8, 2021, GM opened a formal product investigation. GM Engineering determined that the additional weight resulted from a change to certain base content made in vehicle development that was not accounted for. This resulted in the vehicle capacity weight printed on the Tire and Loading Information placard being 22.5 kg (51 lbs.) more than intended. On June 17, GM issued a stop sale to correct unsold vehicles. On June 24, 2021, GM's Safety and Field Action Decision Authority decided to conduct a noncompliance recall. GM is not aware of any field incidents related to this condition.

Description of Remedy :

Description of Remedy Program : GM will mail owners a B-pillar label that provides a corrected vehicle capacity weight. Owners may bring their label to a dealer for installation if they are uncomfortable applying it themselves. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : The remedy labels provide the corrected vehicle capacity weight.

Identify How/When Recall Condition was Corrected in Production : GM's assembly plant initiated containment efforts on June 24, 2021. Corrected labels will be implemented when production resumes on July 18, 2021. GM issued a stop delivery order on June 17, 2021 to correct unsold vehicles at dealerships.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on July 1, 2021. Customer notification is estimated to begin on August 16, 2021.

Planned Dealer Notification Date : JUL 01, 2021 - JUL 01, 2021

Planned Owner Notification Date : AUG 16, 2021 - AUG 16, 2021

* NR - Not Reported