

# Part 573 Safety Recall Report

## 21V-491

**Manufacturer Name :** Heartland Recreational Vehicles, LLC**Submission Date :** JUL 06, 2021**NHTSA Recall No. :** 21V-491**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 27

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

**Vehicle Information :**

Vehicle 1 : 2021-2021 Heartland Pioneer SS171

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The Federal certification label does not have the correct GVWR or axle rating.

Production Dates : FEB 23, 2021 - MAY 28, 2021

VIN Range 1 : Begin : 5SFPB1910ME462557 End : 5SFPB191XME464090 ☒ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Travel Trailers do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : The owner would not know the actual weight of the unit and it could be overloaded due to incorrect axle ratings. This could lead to increased risk of crash, injury, or fire.

Description of the Cause : The information for the GVWR and axle rating were entered incorrectly into the model table for this model unit.

Identification of Any Warning that can Occur : N/A

**Involved Components :**

Component Name 1 : VIN tag

Component Description : VIN tag

Component Part Number : NR

### Supplier Identification :

#### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

### Chronology :

6/24/2021 a visual inspection in the plant determined that the GVWR listed on the VIN tag was incorrect.

6/25/2021 IT confirmed the information listed was incorrect and was a clerical error in the system.

6/28/2021 the safety committee voted by email to issue a recall and send out new VIN tags to owners/dealers.

### Description of Remedy :

Description of Remedy Program : The manufacture will send out replacement certification labels.

How Remedy Component Differs from Recalled Component : The weight and axle ratings will be corrected on the new certification labels.

Identify How/When Recall Condition was Corrected in Production : IT changed the GVWR to the correct information for all units built after 6/24/2021

### Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : AUG 27, 2021 - AUG 27, 2021

Planned Owner Notification Date : AUG 27, 2021 - AUG 27, 2021

\* NR - Not Reported