

# Part 573 Safety Recall Report

## 21V-491

**Manufacturer Name :** Heartland Recreational Vehicles, LLC**Submission Date :** JUN 28, 2021**NHTSA Recall No. :** 21V-491**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :****Manufacturer Name :** Heartland Recreational Vehicles, LLC**Number of potentially involved :** 27**Address :** 1001 All Pro Drive**Estimated percentage with defect :** 100 %**Elkhart IN 46514****Company phone :** 8772628032**Vehicle Information :****Vehicle 1 :** 2021-2021 Heartland Pioneer SS171**Vehicle Type :** TRAILERS**Body Style :****Power Train :** NR**Descriptive Information :** The Federal certification label does not have the correct GVWR or axle rating.**Production Dates :** FEB 23, 2021 - MAY 28, 2021**VIN Range 1 : Begin :** 5SFPB1910ME462557 **End :** 5SFPB191XME464090 ☒ **Not sequential****Description of Noncompliance :****Description of the Noncompliance :** Travel Trailers do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard**FMVSS 1 :** 567 - Certification**FMVSS 2 :** NR**Description of the Safety Risk :** The owner would not know the actual weight of the unit and it could be overloaded due to incorrect axle ratings.**Description of the Cause :** The information for the GVWR and axle rating were entered incorrectly into the model table for this model unit.**Identification of Any Warning that can Occur :** N/A**Involved Components :**

Component Name 1 : VIN tag

Component Description : VIN tag

Component Part Number : NR

### Supplier Identification :

#### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

### Chronology :

6/24/2021 a visual inspection in the plant determined that the GVWR listed on the VIN tag was incorrect.

6/25/2021 IT confirmed the information listed was incorrect and was a clerical error in the system.

6/28/2021 the safety committee voted by email to issue a recall and send out new VIN tags to owners/dealers.

### Description of Remedy :

Description of Remedy Program : The manufacture will send out replacement certification labels.

How Remedy Component Differs from Recalled Component : The weight and axle ratings will be corrected on the new certification labels.

Identify How/When Recall Condition was Corrected in Production : IT changed the GVWR to the correct information for all units built after 6/24/2021

### Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : AUG 27, 2021 - AUG 27, 2021

Planned Owner Notification Date : AUG 27, 2021 - AUG 27, 2021

\* NR - Not Reported