

Part 573 Safety Recall Report

21V-477

Manufacturer Name : Roadtrek Inc.

Submission Date : JUN 25, 2021

NHTSA Recall No. : 21V-477

Manufacturer Recall No. : 2021-02



Manufacturer Information :

Manufacturer Name : Roadtrek Inc.

Address : 20 Tyler Street

Cambridge 00 N1T0E4

Company phone : 519-745-1160

Population :

Number of potentially involved : 128

Estimated percentage with defect : 78 %

Vehicle Alterer Information :

Vehicle 1 : 2020-2021 Roadtrek Zion, Zion SRT, Play, Slumber

Descriptive Information : a small number of the incorrect model CO/LP detectors were received from a supplier mixed in with the correct model products - these incorrect models are visually very similar to the correct models and were not detected by incoming inspection and were installed on shipped vehicles

Production Dates : SEP 01, 2020 - FEB 26, 2021

Description of Defect :

Description of the Defect : the wrong model of gas detector was installed in some vehicles

FMVSS 1 : 125 - Warning devices

FMVSS 2 : NR

Description of the Safety Risk : possibility that the presence of carbon monoxide gas is not detected in the vehicle by an alarm

Description of the Cause : supplier shipped a mixture of two models of gas detector in the same shipment

Identification of Any Warning that can Occur : none

Involved Components :

Component Name : Safe-T-Alert RV Propane Alarm

Component Description : Small electronic wall mounted device

Component Part Number : 30-442-P

Supplier Identification :**Component Manufacturer**

Name : MTI Industries Inc.
Address : 206 Tequesta Dr.
Destin Florida 32541
Country : United States

Chronology :

a customer notified our customer service department that his vehicle only had a propane gas alarm and not a carbon monoxide alarm. We started an investigation of all of the inspection reports of all product shipments and found there were other vehicles with the same incorrect RV Propane Alarm without the Carbon Monoxide detection. We then discovered that we had received a shipment of 100 of the wrong detectors mixed in with the correct model detectors. The two products are visibly similar except for the product model. We then reviewed the inspection reports of all of the vehicles delivered in the time frame of the receipt of the shipment of the incorrect detectors to determine which vehicles might have the wrong gas detector to identify the population of vehicles that definitely did not receive the correct alarm unit and the range of vehicles that might have the wrong detection alarms to make sure we have the complete population of incorrect alarms.

Description of Remedy :

Description of Remedy Program :	We will contact the owners of the suspect vehicles to determine which ones do not have the correct detectors and ship these owners a Carbon Monoxide detector to mount in their vehicle in addition to their current Propane Alarm.
How Remedy Component Differs from Recalled Component :	The incorrect product model is clearly marked as the Safe-T-Alert RV Propane Alarm not the Safe-T-Alert RV Carbon Monoxide / Propane Gas Detector
Identify How/When Recall Condition was Corrected in Production :	only the one incorrect shipment was received in error - Quality Control now does 100% inspection of product shipments from this vendor

Recall Schedule :

Description of Recall Schedule :	owner notifications will start mailing out June 28 followed by dealer notifications starting on July 12
Planned Dealer Notification Date :	JUL 12, 2021 - JUL 23, 2021
Planned Owner Notification Date :	JUN 28, 2021 - JUL 09, 2021

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported