



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 21V469

**Manufacturer Name:** Daimler Coaches North America

**Submission Date:** Aug 04, 2025

**NHTSA Recall No.:** 21V469

**Manufacturer Recall No.:** TI #: 75.00U21166A

### Manufacturer Information

### Population

**Manufacturer Name:** Daimler Coaches North  
America

**Address:** 2477 Deerfield Drive  
Fort Mill SC, 29715

**Total number of potentially involved:** 530

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2009-2020 Setra S417

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Sep 30, 2009 - Jan 31, 2020

**Number of potentially involved:**

**Descriptive Information:**

The recall population is based on manufacturing records.

S417 model: 2009 m/y=1 vehicle. 2011 m/y=71 vehicles. 2012 m/y= 49 vehicles. 2013 m/y= 39 vehicles. 2014 m/y= 49 vehicles. 2015 m/y=38 vehicles. 2016 m/y=25 vehicles. 2017 m/y=29 vehicles. 2018 m/y=6 vehicles. 2019 m/y=32 vehicles. 2020 m/y=22 vehicles.

**Vehicle 2:** 2012-2019 Setra S407

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Aug 30, 2010 - Jan 31, 2019

**Number of potentially involved:**

**Descriptive Information:**

The recall population is based on manufacturing records.

S407 model: 2012 m/y= 55 vehicles. 2013 m/y= 21 vehicles. 2014 m/y= 25 vehicles. 2015 m/y=4 vehicles. 2016 m/y=10 vehicles. 2017 m/y=42 vehicles. 2018 m/y=6 vehicles. 2019 m/y=5 vehicles.

# Part 573 Safety Recall Report

# 21V469

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

During an internal effectiveness test to check the strength of the welding seams on the hinge mounting of the engine compartment flaps, it was found that cracking could occur on the welding seams over time. In the worst case, this could result in the engine compartment flap becoming detached from the vehicle.

**FMVSS1:**

**FMVSS2:**

### Description of the safety risk, including crash, fire, death, injury:

Failure could result in the engine compartment flap becoming detached from the vehicle and causing a hazard to other road users, a crash and therefore possible injury.

### Description of the cause:

Long term durability issue from possible vibration, possible mis-alignment over time, excessive use of force to close the flap and possible corrosion.

### Identification of any warning that can occur:

Possible cracking may be observed.

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:** Manufactured in-house by EvoBus

**Address:** N/A  
N/A  
N/A N/A

**Country:**

## Involved Components

**Component Name 1:** Engine compartment flap

**Component Description:** The hinged metal cover for the engine compartment (manufactured in-house)

**Component Part Number:** A 629 750 40 33

# Part 573 Safety Recall Report

# 21V469

**Component Name 2:** Restraining tether

**Component Description:** Tether strap between body and engine compartment flap

**Component Part Number:** A 628 750 04 59 05

## Chronology

July 23, 2020 to May 12, 2021: Internal quality check of the strength of the welding seams on the engine compartment flaps for all models of coaches. May to June 2021: Analysis of the test results and possible remedy solutions evaluated. June 16, 2021: EvoBus GmbH determined a safety defect existed in certain Setra motorcoaches

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Repair

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Please note that 20V394 (TI 75.00020104A) has been closed and replaced by this recall.

On the affected vehicles, a restraining tether will be securely attached to all engine compartment flaps. There have been no reported cases of failed hinges or detached flaps, but should a customer have paid for a similar repair to the engine compartment flaps, they will be reimbursed under warranty.

**How remedy component differs from recalled component:**

The addition of the restraining tether itself.

**Identify how/when recall condition was corrected in production:**

In February 2020, a qualitatively improved execution of the welding seams was introduced on the engine compartment flaps.

## Reimbursement Plan

**Description of reimbursement program:**

**Period of reimbursement:**

**Costs to be reimbursed:**

**Part 573 Safety Recall Report****21V469**

Address for reimbursement claims:

**Recall Schedule****Description of recall schedule:**

Please note that Recall 20V394 (TI 75.00020104A) has been closed/terminated and replaced by this recall 21V469.

Dealer and customer notification in mid August 2021.

**Planned Dealer Notification Date:** Aug 16, 2021 - Aug 16, 2021  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Aug 16, 2021 - Aug 16, 2021  Phased Recall

**Date when VIN will be searchable:**