

Part 573 Safety Recall Report

21V-460

Manufacturer Name : KZRV, L.P.

Submission Date : AUG 04, 2021

NHTSA Recall No. : 21V-460

Manufacturer Recall No. : KZ_2021-04



Manufacturer Information :

Manufacturer Name : KZRV, L.P.

Address : 0985 N 900W

Shipshewana IN 46565

Company phone : 800-768-4016x154/153

Population :

Number of potentially involved : 115

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 KZ RV Connect

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Tongue weight of the affected units are too light which subsequently makes the trailer difficult to tow.

Production Dates : AUG 26, 2020 - FEB 24, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Tongue weight is too low which effects the towing stability of the trailer.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Units could be unstable when towing at highway speeds. This could cause the driver to lose control of the tow vehicle which may result in a crash.

Description of the Cause : Engineering error.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : Frame

Component Description : Tongue portion of the frame

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

4-22-2021 - Notification from a dealer of a consumer reporting poor towing characteristics of a C272FK. Engineering initiates review of weights for this model. Review progresses to include analysis of optional equipment.

5-14-2021 - Additional complaint received on this floorplan. Investigation moves to recovering an unsold product and has it returned to the factory for testing.

6-1-2021 - C272FK exemplar unit arrives at the factory and testing is performed. Testing includes multiple options and various tow vehicles.

6-8-2021 - Additional complaint received from dealer.

6-10-2021 - Research completed and at risk units identified. Issue placed on safety committee agenda.

6-11-2021 - Safety Committee recommends to issue a recall of at risk units.

6-30-2021 - Dealer advised KZ of a customer with a similar complaint.

7-2-2021 - KZ attempted to reach customer by phone with no success.

7-22-2021 - KZ was able to speak with the customer by phone and discovered additional new information.

7-27-2021 - Safety committee evaluated new information and decision was to increase the scope of the recall.

Description of Remedy :

Description of Remedy Program : Increase the tongue weight by moving the axles on the affected trailers.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : The particular floor plan was modified by moving the axles back resulting in an increase in tongue weight.

Recall Schedule :

Description of Recall Schedule : KZ will notify the dealers and owners of these recreational vehicles by letter. A final copy of the owner letter and dealer repair instructions will be provided to NHTSA.

Planned Dealer Notification Date : AUG 13, 2021 - AUG 13, 2021

Planned Owner Notification Date : AUG 13, 2021 - AUG 13, 2021

* NR - Not Reported