

# Part 573 Safety Recall Report

# 21V-449

**Manufacturer Name :** Jayco, Inc.**Submission Date :** JUL 20, 2021**NHTSA Recall No. :** 21V-449**Manufacturer Recall No. :** 9901568**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

**Population :**

Number of potentially involved : 43

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2021-2021 Travel Trailer White Hawk

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Scope created from operations report of travel trailers built with metallic electrical boxes not properly grounded. 2021 White Hawk.

Production Dates : MAY 24, 2021 - MAY 28, 2021

VIN Range 1 : Begin : 1UJBJOBROM14K0262 End : 1UJBJOB1M14K0304  Not sequential**Description of Defect :**

Description of the Defect : Metallic electrical boxes may not be grounded.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An ungrounded metallic electrical box can pose an undue risk of shock or electrocution if the box would become energized.

Description of the Cause : Operations assembly error

Identification of Any Warning that can Occur : NR

**Involved Components :**

Component Name 1 : Metal Receptacle Box

Component Description : Box, Receptacle Metal 3.00" x 2.00" x 2.50" with .50 Knock out, 12.5 Cubic Inches

Component Part Number : 2027332

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

5/27/21 during a routine code audit, it was discovered that a safety related defect and a standards non-conformance may exist. Certain metallic electrical boxes may not be grounded as required by NFPA 70 Article 551.55(C)(2). The metallic box is being used as a substitute for a non-metallic box due to a component supplier shortage. 5/27/21 all units affected on premises placed on hold and repaired with the recall remedy. 5/28/21 Incident details discussed at WIRC and elevated to CPAC for further research. 6/2/21 CPAC escalate to SSC with a recommendation of "Recall for Safety. 6/8/21 SSC reviewed details and approved recall.

## Description of Remedy :

Description of Remedy Program : Add a bare copper grounding conductor to the metallic electrical box with either a listed green ground screw or grounding clip.

How Remedy Component Differs from Recalled Component : The metallic electrical box would be properly grounded with either a listed green ground screw or grounding clip.

Identify How/When Recall Condition was Corrected in Production : On May 27, 2021 during a routine code audit certain metallic electrical boxes may not be grounded as required. Recall condition corrected in production with proper grounding method on May 27, 2021.

## Recall Schedule :

Description of Recall Schedule : Jayco is prepared to release recall within 30 days of NHTSA approval.

Planned Dealer Notification Date : JUL 14, 2021 - JUL 14, 2021

Planned Owner Notification Date : JUL 14, 2021 - JUL 14, 2021

\* NR - Not Reported