

Part 573 Safety Recall Report

21V-430

Manufacturer Name : Highland Ridge RV

Submission Date : JUN 04, 2021

NHTSA Recall No. : 21V-430

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Highland Ridge RV

Address : 955 Tuscany Drive

Shipshewana IN 46565

Company phone : 260-768-7771

Population :

Number of potentially involved : 3,700

Estimated percentage with defect : 2 %

Vehicle Information :

Vehicle 1 : 2019-2021 HIGHLAND RIDGE HIGHLAND RIDGE

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Units that were manufactured with propane regulators by Chen Fong with date codes N 17 XX, N 18 XX and N 19 XX.

Production Dates : JUN 13, 2018 - JUL 02, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Certain Winntec model 6020 two stage propane regulators installed on the recreational vehicles may supply elevated, intermittent or low propane pressure to the appliances.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An increase in propane pressure, could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be effected by an excessive flame are the stovetop, oven, hot water heater, furnace and refrigerator.

Description of the Cause : Certain Winntec model 6020 two stage propane regulators, contain a second stage valve seat that can fail to regulate propane flow and pressure in two different ways. First, the second stage valve seat in the regulator has an inadequate mechanical lock, resulting in seal migration. Once out of position, the valve seal will not properly regulate propane flow and pressure to the recreational vehicle appliances. Second, the rubber hoses (pigtailes) that

connect the onboard propane cylinders to the regulator release a plasticizer which is a liquid that collects in the body of the regulator. When in contact with the plasticizer, the physical properties of the second stage valve seal can change making it easier to degrade during use and easier to migrate out of position.

Identification of Any Warning that can Occur : Irregular performance from the recreational vehicle appliances may be an indicator that the propane regulator is experiencing the safety defect. The smell of propane may be present at the regulator, which would indicate the regulator is venting due to high pressure.

Involved Components :

Component Name 1 : Winntec 2 Stage Propane Regulator

Component Description : Propane Regulator with supply hoses

Component Part Number : Model 6020

Supplier Identification :

Component Manufacturer

Name : Dehco Inc

Address : 58236 Charlotte Ave
ELKHART Indiana 46517

Country : United States

Chronology :

SEE ATTACHMENT

Description of Remedy :

Description of Remedy Program : The remedy will be to replace the regulator and perform a drop test on the propane system after replacement. This replacement will be done at no cost to the owner.

How Remedy Component Differs from Recalled Component : Under Investigation

Identify How/When Recall Condition was Corrected in Production : Under Investigation

Recall Schedule :

Description of Recall Schedule : Jayco will notify the dealers and owners of these recreational vehicles by letter. A final copy of the owner letter and dealer repair instructions will be provided to NHTSA.

Planned Dealer Notification Date : AUG 03, 2021 - AUG 03, 2021

Planned Owner Notification Date : AUG 03, 2021 - AUG 03, 2021

* NR - Not Reported