OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 21V-374

Manufacturer Name: Forest River, Inc.
Submission Date: JUL 20, 2021
NHTSA Recall No.: 21V-374
Manufacturer Recall No.: 410-1350



#### **Manufacturer Information:**

**Population:** 

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 93 Estimated percentage with defect: 100 %

Address: 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2021-2021 Forest River Inc. Columbus Fifth Wheel

Vehicle Type: TRAILERS
Body Style: OTHER
Power Train: NR

Descriptive Information: A new employee began on April 12, 2021, in which the employee was not hooking the

breakaway switch wire to the constant (battery) power side of the 30AMP breaker. Forest River was able to identify the ending serial number due to this condition being

captured during a routine Corporate Quality Inspection on May 19, 2021.

2021	Columbus Fifth-Wheels	CMF298RLC	6
2021	Columbus Fifth-Wheels	CMF329DV	1
2021	Columbus Fifth-Wheels	CMF329DVC	4
2021	Columbus Fifth-Wheels	CMF329DVW	1
2021	Columbus Fifth-Wheels	CMF378MBC	8
2021	Columbus Fifth-Wheels	CMF378MBCW	3
2021	Columbus Fifth-Wheels	CMF382FB	11
2021	Columbus Fifth-Wheels	CMF382FBW	3
2021	Columbus Fifth-Wheels	CMF383FB	4
2021	Columbus Fifth-Wheels	CMF383FBC	2
2021	Columbus Fifth-Wheels	CMF383FBW	1
2021	Columbus Fifth-Wheels	CMF388FK	7
2021	Columbus Fifth-Wheels	CMF388FKC	2
2021	Columbus Fifth-Wheels	CMF389FL	1
2021	Columbus Fifth-Wheels	CMF390RL	16
2021	Columbus Fifth-Wheels	CMF390RLW	4
2021	Columbus Fifth-Wheels	CMF392MB	15
2021	Columbus Fifth-Wheels	CMF392MBW	4
Grand '	Total 93		

Production Dates: APR 14, 2021 - MAY 20, 2021

## **Description of Defect:**

Description of the Defect: The breakaway switch power lead is wired to the auxiliary side of the 30-amp

breaker. Without constant power to the switch, it may not engage when needed

and consequently not allow the trailer brakes to activate.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: This condition may lead to the failure of the brake-away switch to activate in

an emergency. Which may lead to a crash resulting in property damage,

injury and/or death.

Description of the Cause: Lack of employee training causing the breakaway switch to be wired

incorrectly.

Identification of Any Warning None

that can Occur:

# **Involved Components:**

Component Name 1: Battery Disconnect

Component Description: Battery Disconnect

Component Part Number: N/A

Component Name 2: Breakaway Switch

Component Description: Breakaway Switch

Component Part Number: N/A

## **Supplier Identification:**

#### **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

# **Chronology:**

On 5/19/2021, during a routine quality inspection at the manufacturing plant it was found that the breakaway switch was not wired to constant power. A new employee had begun wiring the breakaway switch incorrectly on April 12, 2021.

On 5/20/2021, Forest River's Manufacturing Plant Columbus alerted Forest River's Office of Corporate Compliance (OCC) of this issue. We began to work together to research all vehicles built that could be affected. Population was identified by using production records from the new employees start date 4/12/2021, till the date of findings during the quality inspection on 5/19/2021.

On 5/21/2021, Forest River's Corporate Recall Committee voted to recall.

A-1 On July 20, 2021 filed an amendment to add the breakaway switch and battery disconnect to component information as requested by NHTSA.

## **Description of Remedy:**

Description of Remedy Program: Forest River will provide all parts and labor at no charge to the consumer.

An authorized Forest River or Coachmen dealer or service center will need to perform the remedy. The remedy will include wiring the breakaway

switch to constant power.

What is the Forest River Customer Service Phone Number? (574)

821-1487

from Recalled Component:

How Remedy Component Differs The breakaway switch will now be wired to constant power.

Identify How/When Recall Condition The employee was trained correctly and began fixing all vehicles on the was Corrected in Production: manufacturing line and in the Columbus yard the same date, May 19, 2021.

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: JUN 30, 2021 - JUN 30, 2021

Planned Owner Notification Date: JUN 30, 2021 - JUN 30, 2021

\* NR - Not Reported