

Part 573 Safety Recall Report

21V-371

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 11, 2021**NHTSA Recall No. :** 21V-371**Manufacturer Recall No. :** 410-1342**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 309

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. Columbus Fifth Wheel

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by using manufacturing orders in which all vehicles built with the Allure Furniture Chairs was affected.

2021	Columbus Fifth-Wheel CMF329DV	4
2021	Columbus Fifth-Wheel CMF329DVW	7
2021	Columbus Fifth-Wheel CMF366RL	13
2021	Columbus Fifth-Wheel CMF366RLW	1
2021	Columbus Fifth-Wheel CMF377MB	1
2021	Columbus Fifth-Wheel CMF378MB	3
2021	Columbus Fifth-Wheel CMF382FB	15
2021	Columbus Fifth-Wheel CMF382FBW	2
2021	Columbus Fifth-Wheel CMF383FB	12
2021	Columbus Fifth-Wheel CMF383FBW	3
2021	Columbus Fifth-Wheel CMF388FK	10
2021	Columbus Fifth-Wheel CMF389FL	11
2021	Columbus Fifth-Wheel CMF389FLW	1
2021	Columbus Fifth-Wheel CMF390RL	170
2021	Columbus Fifth-Wheel CMF390RLW	32
2021	Columbus Fifth-Wheel CMF392MB	19
2021	Columbus Fifth-Wheel CMF392MBW	5
	Grand Total	309

Production Dates : AUG 31, 2020 - APR 30, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : The Allure Swivel Dining Chair installed in certain vehicles may fail. There is a potential that the legs may detach from the chair body.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If there is an occupant in the chair and if the chair leg breaks, it could cause the occupant to fall, causing personal injury.

Description of the Cause : Poor attachment of the legs to the chair body.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Allure Swivel Chair

Component Description : Swivel Dining Chair

Component Part Number : PRCOSWCH-NL

Supplier Identification :**Component Manufacturer**

Name : Allure Furniture

Address : 54722 Chelsea Dr.

Elkhart Indiana 46516

Country : United States

Chronology :

On 5/11/2021 During a review of the monthly GM report for April it was reported that the dining chairs installed in certain vehicles needed to have reinforcement to stabilize the legs on the chair. The vendor Allure supplying the chairs provided documentation for repair.

On 5/12/2021 Forest River's Office of Corporate Compliance (OCC) began researching. After speaking with the manufacturing plant Columbus, it was determined that no complaint or claim had been received that had caused an injury.

On 5/14/2021 Forest River's Corporate Recall Committee voted this to a Technical Service Bulletin (TSB) with

a caveat that any complaint of injury caused by the chair failing, OCC will inform the committee to move to recall.

On 5/17/2021 Forest River's Office of Corporate Compliance (OCC) received a complaint of injury. The legs did detach while an occupant was in the chair.

On 5/18/2021 Forest River's Office of Corporate Compliance (OCC) alerted the Corporate Recall Committee of the injury complaint and moved to file a recall.

On 5/20/2021 Filed 573 with NHTSA, sent Notice of Defect to Transport Canada

A-1 On 6/21/2021, the manufacturing plant notified Forest Rivers Office of Corporate Compliance (OCC) that received a complaint due to a chair breaking. Research began and it was found that the vehicle that had the failure was outside of the original scope and of a different sub model. Forest River expanded the scope back to model change to ensure all vehicles will be inspected and remedied as needed.

US Population increased from 226 to 309, Canada Population increased from 10 to 11 vehicles affected.

All additional consumers will be notified, as this campaign was mailed on 6/9/2021

On 8/11/2021 - Added Contact Name and email as requested by Choon Lee @ NHTSA

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor at no charge to the consumer and dealer. An authorized Forest River Dealer or Service Center will need to perform the repairs to add a top mending plate and a bottom 90° angle installed to the four legs. This will reinforce them so there is not a potential for the legs to detach from the rest of the chair body.

What is the Forest River Customer Service Phone Number? (574)
821-1487

How Remedy Component Differs from Recalled Component : Allure Swivel Chair - PRCOSWCH-NL
Allure Furniture
54722 Chelsea
Elkhart, Indiana 46516 - (574) 326-3489

The dining chairs will now be stabilized using an Allure Swivel Chair Hardware kit Part # PRCOSWCH-HDW

Identify How/When Recall Condition was Corrected in Production : The issue was corrected in manufacturing the week of May 14, 2021.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull

data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 16, 2021 - JUL 16, 2021

Planned Owner Notification Date : JUL 16, 2021 - JUL 16, 2021

* NR - Not Reported