

Part 573 Safety Recall Report

21V-280

Manufacturer Name : Chrysler (FCA US, LLC)**Submission Date :** APR 22, 2021**NHTSA Recall No. :** 21V-280**Manufacturer Recall No. :** Y16**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 2,721

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2020-2021 Dodge Durango

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2020-2021 MY Dodge Durango vehicles may have been built with a loose or missing side airbag inflatable curtain ("SABIC") fastener.

The suspect period began on March 1, 2020, when SABIC C-pillar fasteners were first incorrectly torqued in vehicle production, through February 15, 2021, when torque operations for the SABIC assembly were improved in vehicle production. The vehicle population was determined through manufacturing assembly Performance Feedback System records and vehicle production records.

Similar vehicles not included in this recall had SABIC fasteners properly torqued.

Production Dates : MAR 01, 2020 - FEB 15, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : An incorrectly torqued SABIC C-pillar fastener may result in a loose or missing SABIC fastener.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A loose or missing SABIC fastener may result in an irregular SABIC deployment, which may increase the risk of occupant injury in certain types of crashes.

Description of the Cause : NR

Identification of Any Warning that can Occur : An occupant may notice a noise/rattle from a loose SABIC in the headliner area.

Involved Components :

Component Name 1 : Fastener M6X1.00X25.00

Component Description : SABIC C-pillar fastener

Component Part Number : 06104638AA

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- On December 8, 2020, FCA US LLC ("FCA US") Quality reviewed a 2021 MY Dodge Durango vehicle brought into service for a noise/rattle complaint and found the vehicle was missing the C-pillar SABIC fastener.
- On December 16, 2020, the FCA US Vehicle Safety and Regulatory Compliance ("VSRC") organization opened an investigation and discovered additional Dodge Durango vehicles may have been built with a loose or missing C-pillar SABIC fastener.
- From January to April 2021, FCA US VSRC continued the investigation with the manufacturing plant and determined certain Dodge Durango vehicles built from March 1, 2020 through February 15, 2021 may have been built with a loose or missing C-pillar SABIC fastener.
- As of April 15, 2021, FCA US has identified zero customer assistance records, seven warranty claims, and two field reports potentially relating to this issue.
- As of April 15, 2021, FCA US is not aware of any accidents or injuries potentially relating to this issue.
- On April 15, 2021, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to inspect the C-pillar SABIC fastener. Vehicles found with a missing SABIC fastener will have a new fastener installed and tightened to the proper torque specification. Vehicles that do not have a missing SABIC fastener will be inspected for proper torque, and tightened to specification if required.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : This recall is not related to a part defect but rather an assembly issue where the vehicle was built with a loose or missing C-pillar SABIC fastener. The remedy will be to install or inspect the fastener, and tighten to the proper torque specification as needed.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **04/22/2021: FCA US will notify dealers and begin notifying owners on or about 06/11/2021.

Planned Dealer Notification Date : JUN 11, 2021 - JUN 11, 2021

Planned Owner Notification Date : JUN 11, 2021 - JUN 11, 2021

* NR - Not Reported