

Part 573 Safety Recall Report

21V-210

Manufacturer Name : General Motors, LLC

Submission Date : MAR 25, 2021

NHTSA Recall No. : 21V-210

Manufacturer Recall No. : N212329320



Manufacturer Information :

Population :

Manufacturer Name : General Motors, LLC

Number of potentially involved : 5

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Estimated percentage with defect : 100 %

Company phone : 586-596-1733

Vehicle Information :

Vehicle 1 : 2021-2021 Chevrolet Tahoe

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records and part trace data were used to identify the recall population.

Production Dates : JUN 22, 2020 - FEB 03, 2021

VIN Range 1 : Begin : NR End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : General Motors has decided that certain 2021 model year Chevrolet Tahoe vehicles fail to conform, in part, to S7.1.1 of Federal Motor Vehicle Safety Standard (FMVSS) No. 208, "Occupant Crash Protection." The second-row center seat belt latch may be trapped beneath the trim bezel and therefore not accessible by the occupant for use.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : An occupant who rides unbelted in the second-row center seating position has an increased risk of injury in a crash.

Description of the Cause : The supplier did not properly position the seat belt latch plate during manufacture of the second-row seat.

Identification of Any Warning that can Occur : The customer would notice that the center seat belt latch is not accessible through the bezel. The second-row center seating position should remain unoccupied if the seat belt latch plate is not accessible.

Involved Components :

Component Name 1 : Head Asm-Rear Seat

Component Description : Second Row Seat Assembly

Component Part Number : 84264754, 84264780, 84264781, 84264791, 84451636

Supplier Identification :

Component Manufacturer

Name : Lear Corporation

Address : 3120 N Great Southwest Pkwy
Grand Prairie Texas 75050-6422

Country : United States

Chronology :

On January 29, 2021, a GM brand quality manager submitted an issue to GM's Speak Up For Safety (SUFS) program following a report from a dealership of a second row center seat belt latch hidden under the trim bezel on a 2021 Chevrolet Tahoe. On February 2, 2021, GM and the seat supplier initiated containment efforts that included a visual inspection and tactile pull test. The seat supplier photo documents every seat assembly and, on February 19, 2021, it began a photo review of all seats delivered to GM to confirm that the seat belt latch was properly installed outside of the trim bezel. On February 25, the supplier presented their findings, confirming that all but ten seat assemblies were built correctly. Of the ten remaining suspect seat assemblies, the supplier confirmed that three had already been repaired.

GM opened an investigation on March 1, 2021. On March 5, 2021, GM's investigator confirmed one of the remaining seven suspect seat assemblies was in a GM company vehicle that had already been repaired. On March 11, 2021, a review was conducted with GM regulatory engineers to evaluate whether the condition presented a potential noncompliance with the requirements in FMVSS 208. On March 18, 2021, GM's Safety and Field Action Decision Authority decided to conduct a noncompliance recall. Five of the six remaining suspect vehicles are in the U.S. GM is not aware of any accidents or injuries associated with this condition.

Description of Remedy :

Description of Remedy Program : Dealers will remove the trim bezel for the second-row center seat belt and correctly position the seat belt latch plate before reinstalling the trim bezel. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Containment efforts were initiated in GM's assembly plant on February 3, 2021. Vehicles built on and after February 3, 2021 are not affected by this recall.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on March 25, 2021. Owner notification is estimated to begin on May 10, 2021.

Planned Dealer Notification Date : MAR 25, 2021 - MAR 25, 2021

Planned Owner Notification Date : MAY 10, 2021 - MAY 10, 2021

* NR - Not Reported