Part 573 Safety Recall Report

Manufacturer Name :Jayco, Inc.Submission Date :APR 20, 2021NHTSA Recall No. :21V-204Manufacturer Recall No. :9903566

Manufacturer Information :

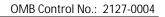
Manufacturer Name : Jayco, Inc. Address : 903 South Main Street PO Box 460 Middlebury IN 46540 Company phone : 800-283-8267

Vehicle Information :

Vehicle 1:	2019-2020 Class C and Class A MH Alante Precept Greyhawk Redhawk Essteem Odyssey
Vehicle Type :	BUSES, MEDIUM & HEAVY VEHICLES
Body Style :	
Power Train :	NR
Descriptive Information :	Motorized production records matched to Dometic report noting stove serial numbers affected by recall 2019-20 Jayco Alante and Precept Class A motorhomes 2019-20 Jayco Greyhawk Redhawk Class C motorhomes 2019-20 Entegra Esteem and Odyssey Class C motorhomes
Production Dates :	JUN 11, 2018 - NOV 07, 2019
VIN Range 1:	Begin :NREnd :NRNot sequential

Description of Defect :

Description of the Defect :	Dometic cooking stoves - Series S31 R1731 R2131 manufactured May 2018 - July 9, 2020 - after some period of usage, the occupant may smell gas near the stove when it is not in operation. If the user or other servicer that attempts to tighten the bolts that hold the valves under the stove burners, the tightening action can cause irreversible damage to the O-ring seal at the valve(s). resulting in a continuous gas leak
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	Continuous gas leak could result in explosion / fire
Description of the Cause :	NR
Identification of Any Warning that can Occur :	NR





Number of potentially involved : 2,144 Estimated percentage with defect : 100 %

Population :

$\mathbf{21V}\textbf{-}\mathbf{204}$

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21V-204

Involved Components :

Component Name 1: NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Dometic Corp Address : 5155 Verdant Drive Elkhart Indiana Country : United States

Chronology :

10-1-2020 Thor released information to Jayco that Dometic was filing a safety recall on model S31 R1731 and R2131 cooking stoves. Jayco waited for official notice with listing of stoves sold to any of Jayco divisions - While we could see information filed on NHTSA portal. JAYCO COMPLIANCE DID NOT RECEIVE OFFICIAL RECALL NOTICE from Dometic. Jayco Compliance reached out to Dometic for list of the recall stoves (if any) sold to any Jayco Division - multiple times from Nov 2020 through March 5, 2021 when Jayco requested a formal letter stating none of the recalled stoves were sold to any Jayco division so we could close the incident.. March 17.2021 Jayco Compliance receive an email from Dometic noting 20,000+ recalled stove serial numbers sold to numerous Jayco Plants. Jayco is currently matching the stove serial numbers to Jayco Towable Products. 3-22 During review of report - found motorized production installed recalled stoves ordered through Jayco Purchasing. - Matched stove serial numbers to Jayco motorized and Entegra units to report on 573 for the Motorized division.

Description of Remedy :

Description of Remedy Program :	Dometic authorized service center will perform the recall remedy at no charge to current owner. Manifold bolt and valve seal replacement
	Serial number of stove - orange sticker - behind center burner knob notes recall remedy performed on stove.
Identify How/When Recall Condition was Corrected in Production :	

The information contained in this report was submitted pursuant to 49 CFR §573

Recall Schedule :

Description of Recall Schedule :	Jayco will provide current owner information to Dometic and notification information on Jayco Corp letterhead - outside source (Stericycel) hired by Dometic to publish the recall release for Dometic recall 20E171
Planned Dealer Notification Date :	
Planned Owner Notification Date :	MAY 14, 2021 - MAY 14, 2021

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573