

Part 573 Safety Recall Report

21V-203

Manufacturer Name : Starcraft RV

Submission Date : MAR 24, 2021

NHTSA Recall No. : 21V-203

Manufacturer Recall No. : 9902566



Manufacturer Information :

Manufacturer Name : Starcraft RV

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 800-945-4787

Population :

Number of potentially involved : 2,441

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2020 Travel Trailer Mossy Oak GPS Mossy OakliteAutum Ridge Launch Outfitter

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Starcraft production records matched to Dometic PO report noting cooking stove serial numbers affected by Dometic recall 20E071

Production Dates : JUN 11, 2018 - NOV 07, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Dometic cooking stoves Series S31,R1731,and R2131 manufactured Nat 2018 - July 9, 2020- after some period of time, occupant may smell gas near the stove when it is not in operation. If the user or other servicer that attempts to tighten the bolts that hold the valves under the stove burners, the tightening action can cause irreversible damage to the O-Ring seat at the valve(s) resulting in a continuous gas leak

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Continuous gas leak could result in explosion / fire.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Dometic Corp

Address : 5155 Verdant Drive
Elkhart Indiana 46516

Country : United States

Chronology :

10-1-2020 Thor released information to Jayco that Dometic was filing a safety recall on model S31 R1731 and R2131 cooking stoves. Jayco waited for official notice with listing of stoves sold to any of Jayco divisions - While we could see information filed on NHTSA portal. JAYCO COMPLIANCE DID NOT RECEIVE OFFICIAL RECALL NOTICE from Dometic. Jayco Compliance reached out to Dometic for list of the recall stoves (if any) sold to any Jayco Division - multiple times from Nov 2020 through March 5, 2021 when Jayco requested a formal letter stating none of the recalled stoves were sold to any Jayco division so we could close the incident.. March 17.2021 Jayco Compliance receive an email from Dometic noting 20,000+ recalled stove serial numbers sold to numerous Jayco Plants. Jayco is currently matching the stove serial numbers to Jayco Towable Products. 3-22 During review of report - found Starcraft production installed recalled stoves ordered through Jayco Purchasing. - Matched stove serial numbers to Starcraft units to report on 573 for the Starcraft division.

Description of Remedy :

Description of Remedy Program : Dometic Authorized service centers will perform the recall remedy at no charge to current owner. Manifold bolt and Valve seal replacement

How Remedy Component Differs from Recalled Component : Affected stove serial number - Orange sticker - found behind the center burner knob - notes that Recall Remedy was performed

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Jayco is submitting recall notice on Jayco Corp Letterhead to Dometic - Stericycle (outside source hired by Dometic) Jayco will submit list of

current owner mailing information - Dometic will report to Jayco after each qtr. # of units completed - Jayco will submit qtrly reports per Division

Planned Dealer Notification Date : APR 16, 2021 - APR 16, 2021

Planned Owner Notification Date : APR 16, 2021 - APR 16, 2021

* NR - Not Reported