

Part 573 Safety Recall Report

21V-193

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : MAY 17, 2021

NHTSA Recall No. : 21V-193

Manufacturer Recall No. : TIF-114



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.
Address : 105 2nd Street NW
 PO Box 596 Red Bay AL 35582
Company phone : 999

Population :

Number of potentially involved : 37
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Tiffin Phaeton

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : 44 OH Floor plan and 40 IH Floor plan on Powerglide chassis only. No other 2021 Phaetons on other chassis involved.

Production Dates : JAN 18, 2021 - MAR 04, 2021

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : Hole in wheel that the valve stem stabilizer attaches to is too large which could allow the stabilizer to loosen, which in turn could possibly allow the valve stem extender to come in contact with wheel, thereby allowing for rapid loss of tire pressure.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The rubbing of the valve stem extender, could possibly cause hole in valve stem, causing rapid loss of tire pressure.

Description of the Cause : NR

Identification of Any Warning that can Occur : Tire Pressure Monitoring System alarm will flash on the dash warning of low tire pressure.

Involved Components :

Component Name 1 : Stabilizer

Component Description : Stabilizes the valve stem extender

Component Part Number : Tiffin # 5119629

Component Name 2 : Valve Stem Extender

Component Description : Extends the stem

Component Part Number : Tiffin #5011754

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

The third week in November, Tiffin changed the wheel on the Powerglide chassis used for Phaeton floor plans 44 OH and 40 IH. The hole for the stabilizer that holds the valve stem extender is larger than the previous wheel. An employee brought it to Tiffin's attention at the end of January 2021. Thinking this might cause some problems later with the valve stem stabilizer coming loose due to larger hole, Tiffin decided to order a larger stabilizer. No units had been shipped at this time. The plan was to change the stabilizer out before shipping unit. Unfortunately, after the larger stabilizers were ordered, there were shipping issues and the parts never arrived at Tiffin and units got shipped without smaller stabilizers. On March 9th one of Tiffin's drivers, delivering a unit to one of our farthest dealers had a loss of air pressure on the rear tire of a Phaeton with one of the floor plans mentioned earlier. This was brought to the Powerglide Chassis Department's attention on March 10th. This is when the realization that the parts hadn't come in and some 2021 units had been shipped to dealers that had the larger holes in wheel. On March 11th, Tiffin issued the order to stop shipments on all 2021 with floor plans 44 OH and 40 IH until parts arrived and replacement made. We were able to get in 25 sets of new parts overnight. We repaired 7 units that were ready to ship. We then contacted dealers and told them to stop deliveries on said floor plans, instructing them to call us if they had an imminent sale and we would overnight them parts as long as what we have left. Tiffin's safety committee was informed and voted to do recall immediately on March 17th.

Description of Remedy :

Description of Remedy Program : The valve stem stabilizer will be replaced with larger stabilizer that will hold the valve stem in place.

How Remedy Component Differs from Recalled Component : It is a larger stabilizer.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Tiffin will send letter to customer/dealer that is in possession of coach explaining the problem with intent to ship them the corrective part as soon as we obtain them. We will also attempt to call the units in customers possession to urge them to watch closely the TPMS for alarm of tire pressure loss.

Planned Dealer Notification Date : APR 22, 2021 - APR 22, 2021

Planned Owner Notification Date : APR 22, 2021 - APR 22, 2021

* NR - Not Reported