

Part 573 Safety Recall Report

21V-184

Manufacturer Name : Jayco, Inc.**Submission Date :** MAR 24, 2021**NHTSA Recall No. :** 21V-184**Manufacturer Recall No. :** 9901566**Manufacturer Information :****Manufacturer Name :** Jayco, Inc.**Address :** 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267**Population :****Number of potentially involved :** 18,636**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2019-2020 TT FW White Hawk Jay Flight SLX Jay Feather Jay Flight**Vehicle Type :** TRAILERS**Body Style :****Power Train :** NR**Descriptive Information :** Jayco production records that noted the recalled cooking stoves installed matched to Dometic report of recalled stove serial numbers.**Production Dates :** JUN 19, 2018 - NOV 22, 2019**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential**Description of Defect :**

Description of the Defect : Dometic cooking stoves Series S31,R1731 and R2131 manufactured May 2018 - July 9, 2020 - after some period of usage, occupant may smell gas near the stove when it is not in operation. If the user or other servicer that attempts to tighten the bolts that hold the valves under the stove burners, the tightening action can cause irreversible damage to the O-ring seal at the valve(s), resulting in a continuous gas leak.

FMVSS 1 : NR**FMVSS 2 :** NR**Description of the Safety Risk :** Continuous gas lead could result in explosion / fire.**Description of the Cause :** NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : cooking stove

Component Description : R1731 R2131

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Dometic Corp.

Address : 5155 Verdant Drive
Elkhart Indiana 46516

Country : United States

Chronology :

10-1-2020 Thor released information to Jayco that Dometic was filing a safety recall on model S31 R1731 and R2131 cooking stoves. Jayco waited for official notice with listing of stove sold to any of Jayco divisions - While we could see information filed on NHTSA portal. JAYCO COMPLIANCE DID NOT RECEIVE OFFICIAL RECALL NOTICE from Dometic. Jayco Compliance reached out to Dometic for list of the recall stoves (if any) sold to any Jayco Division - multiple times from Nov 2020 through March 5, 2021 when Jayco requested a formal letter stating none of the recalled stoves were sold to any Jayco division so we could close the incident.. March 17.2021 Jayco Compliance receive an email from Dometic noting 20,000+ recalled stove serial numbers sold to numerous Jayco Plants. Jayco is currently matching the stove serial numbers to Jayco Towable Products. .

Description of Remedy :

Description of Remedy Program : A Dometic authorized service center will perform the recall remedy at no charge to current owner.
Manifold Bolt and Valve Seal replacement.

How Remedy Component Differs from Recalled Component : Orange sticker - notes recall remedy was already performed.

Identify How/When Recall Condition was Corrected in Production : None of Jayco production lines currently use any of the recalled cooking stoves.

Recall Schedule :

Description of Recall Schedule : Jayco will provide list of affected Travel trailers and fifth wheels equipped with recalled camping stoves with current owner information -

Planned Dealer Notification Date : APR 30, 2021 - APR 30, 2021

Planned Owner Notification Date : APR 30, 2021 - APR 30, 2021

Dometic will contact current owner how to obtain remedy, Dometic will report back to Jayco each qtr units that completed the remedy.

* NR - Not Reported