OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-180

Manufacturer Name: Jayco, Inc. **Submission Date:** MAR 16, 2021 NHTSA Recall No.: 21V-180 Manufacturer Recall No.: 9903565



Manufacturer Information:

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone: 800-283-8267

Population:

Number of potentially involved: Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2021-2021 Class A Motohome Embark Reatta

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: Power Train: NR

Descriptive Information: At the time discovered by Operations - 29 units were produced with 23 corrected on

remises.. only 6 shipped to repair in filed under recall

Production Dates : JAN 01, 2021 - FEB 10, 2021

VIN Range 1 : Begin : NR End: NR Not sequential

Description of Defect:

Description of the Defect: Routing of LP hose to the furnace is incorrect. LP hose may kink, restricting

gas flow and could chaff on surrounding components.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: LP leak - increases risk of fire with personal and/or property damage

Description of the Cause: Line worker error

Identification of Any Warning NR

that can Occur:

Invo	lved	Components :	•
m vo	ıvcu	components.	•

Component Name 1: NR
Component Description: NR
Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

Incident reported 2-17-21 from operations that LP line to furnace routing incorrect and error required repair in units shipped

CPAC reviewed incident 2-17 and recommend a TSB for 6 units shipped

3-3-2021 CPAC found through additional research, that the error may allow hose to kink, restricting gas flow and could chaff on surrounding components - creating a safety risk to occupant/s. - 3-3-21 CPAC recommended a safety recall and elevated to Safety Steering committee - 3-12-2021 SSC agreed Safety Recall required.

Description of Remedy:

Description of Remedy Program: Remove existing LP line to furnace and discard. Install a new extended gas

manifold

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition Error noted and corrected in Operations 2-10-2021

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Jayco is prepared to release upon receipt of recall #

Planned Dealer Notification Date : APR 16, 2021 - APR 16, 2021 Planned Owner Notification Date : APR 16, 2021 - APR 16, 2021

Part 573 Safety Recall Report	21V-180	Page 3
* NR - Not Reported		
The information contained in this report was submitted		