

# Part 573 Safety Recall Report

# 21V-149

**Manufacturer Name :** Autocar, LLC

**Submission Date :** OCT 29, 2021

**NHTSA Recall No. :** 21V-149

**Manufacturer Recall No. :** DC-2102



## Manufacturer Information :

**Manufacturer Name :** Autocar, LLC

**Address :** 551 S WASHINGTON STREET  
HAGERSTOWN IN 47346

**Company phone :** 7654895499

## Population :

**Number of potentially involved :** 60

**Estimated percentage with defect :** 1 %

## Vehicle Information :

**Vehicle 1 :** 2020-2021 Autocar Legend

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** All Legend products manufactured at Center Point Alabama are included.

**Production Dates :** JUN 13, 2019 - SEP 30, 2020

**VIN Range 1 : Begin :** 516CC6GH3LC230891 **End :** 5VCCCLEH1MC234451  Not sequential

## Description of Defect :

**Description of the Defect :** The steering column tilt control cable may contact the steering shaft.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the steering column tilt cable contacts the steering column shaft, the shaft could bind and cause a sudden increase in steering effort, increasing the risk of property damage, personal injury or a crash.

**Description of the Cause :** A manufacturing error resulted in the steering column tilt control cable improperly routed during assembly.

**Identification of Any Warning that can Occur :** Audible or felt clicking during turning.

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

January 15, 2021 During an internal engineering inspection an audible clicking sound was noticed and further investigation began. January 22, 2021 through February 12, 2021 the clicking sound was traced to the steering column and determined to be the steering column tilt control cable contacting the steering column shaft. Autocar internal teams performed inspections of all units in-house and traveled to customer location to perform additional inspections, no other units were found to have this defect and no warranty claims have been received. March 2, 2021 internal data was compiled and presented to Autocar management team. Out of an abundance of caution, Autocar decided to perform a voluntary safety recall.

## Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner and will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan.

How Remedy Component Differs from Recalled Component : The steering column tilt cable will be inspected for proper routing, repaired or replaced at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : All in-house units were inspected, quality checks were implemented February 12, 2021 and a clean point established for production.

## Recall Schedule :

Description of Recall Schedule : Dealer and customer notification will begin January 12, 2022 and January 13, 2022.

Planned Dealer Notification Date : JAN 12, 2022 - JAN 13, 2022

Planned Owner Notification Date : JAN 12, 2022 - JAN 13, 2022

\* NR - Not Reported