

# Part 573 Safety Recall Report

# 21V-142

**Manufacturer Name :** Volkswagen Group of America, Inc.**Submission Date :** MAR 05, 2021**NHTSA Recall No. :** 21V-142**Manufacturer Recall No. :** 44R1**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 2,535

Address : 3800 Hamlin Road

Estimated percentage with defect : 1 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

**Vehicle Information :**

Vehicle 1 : 2018-2019 Volkswagen Atlas

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

**Descriptive Information :** Vehicles included in this recall may have received potentially affected ""overcured"" Continental brand tires out of specific production lots. Vehicles not included in this recall did not receive tires out of these production lots. Atlas vehicle count: 2535  
Estimated percentage with defect: less than 1%

Production Dates : MAY 07, 2018 - OCT 10, 2019

VIN Range 1 : Begin : 1V2RR2CA8JC570923 End : 1V2DR2CA2KC610814  Not sequential**Description of Defect :**

**Description of the Defect :** The potentially affected tires may experience a carcass break in the sidewall with sudden air loss, or could develop a belt edge separation that could lead to a partial or full tread/belt loss.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Sudden loss of tire air pressure without warning may cause loss of vehicle control, increasing the risk of a crash.

**Description of the Cause :** Continental has determined that the suspect tires in specific production lots have experienced excessive time in the curing process.

**Identification of Any Warning that can Occur :** NR

## Involved Components :

Component Name 1 : 255/50 R 20 105 T CrossContact LX Sport" or "245/6

Component Description : 255/50 R 20 105 T CrossContact LX Sport" or "245/60 R18 105 T CrossContact LX Sport" have the part numbers 3QF 601 307 A and C

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## Supplier Identification :

### Component Manufacturer

Name : Continental Tire North America

Address : 1791 Harmon Rd

Auburn Hills Michigan 48326

Country : United States

## Chronology :

Feb 11, 2021: Continental Informs VW Chattanooga about its intent to file a Defect Information Report (573) due to further discoveries of over cured tires shipped to various OEM's in connection with a previous product recall. VW Requests traceability information for the new suspect tire lots. Continental agrees to deliver this information as quickly as possible.

Feb 15, 2021: Continental files the 573 form with the NHTSA

Feb 19, 2021: Continental delivers the traceability information to VW Chattanooga. VW forwards this to the Tier I Tire/Wheel assembly supplier in order get the matching production records and identify potentially affected vehicles.

Feb 22-24, 2021: Tier I delivers the productions records to VW Chattanooga, VW Chattanooga reconciles the Tier I production records with its own internal records to determine the list of potentially affected VINS.

Feb 26, 2021: Topic presented to Volkswagen Product Safety Committee where the decision was made to recall all vehicles that may have received a suspect tire out of the known affected production lots.

## Description of Remedy :

Description of Remedy Program : Inspect and, if necessary, replace affected tire(s). Because affected vehicles are within the new vehicle limited warranty period, Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs The remedy tires are produced in different production lots that are not

from Recalled Component : affected. The recalled tires "255/50 R 20 105 T CrossContact LX Sport" or "245/60 R18 105 T CrossContact LX Sport" have the part numbers 3QF 601 307 A and C.

Identify How/When Recall Condition was Corrected in Production : This is a supplier issue at Continental's Mount Vernon, Illinois (USA) tire factory. Enhancement to Continental's production system to automatically identify tires which must be scrapped due to "overcure." CW39/20 (At Continental).

### Recall Schedule :

Description of Recall Schedule : Dealers/Owners: On or before May 04, 2021

Planned Dealer Notification Date : MAY 04, 2021 - MAY 04, 2021

Planned Owner Notification Date : MAY 04, 2021 - MAY 04, 2021

\* NR - Not Reported