#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 21V-123

Manufacturer Name: Mercedes-Benz USA, LLC

**Submission Date:** APR 24, 2021 **NHTSA Recall No.:** 21V-123 **Manufacturer Recall No.:** 2021030008



#### **Manufacturer Information:**

Manufacturer Name: Mercedes-Benz USA, LLC

Address: 13470 International Parkway

Jacksonville FL 32218

Company phone: 1-877-496-3691

## **Population:**

Number of potentially involved: 2,529 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2018-2018 Mercedes-Benz GLE350

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Mercedes-Benz MY2018 GLE350 2371 vehicles. The recall population was

determined through production records. Vehicles outside of the recall population

have tires that meet CTA's current production specifications.

Production Dates: APR 09, 2018 - JUL 30, 2018

Vehicle 2: 2018-2018 Mercedes-Benz GLE43 AMG

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Mercedes-Benz MY2018 GLE43 AMG 157 vehicles. The recall population was

determined through production records. Vehicles outside of the recall population

have tires that meet CTA's current production specifications.

Production Dates: APR 09, 2018 - JUL 30, 2018

Vehicle 3: 2018-2018 Mercedes-Benz GLE400

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Mercedes-Benz MY2018 GLE400 1 vehicle. The recall population was determined

through production records. Vehicles outside of the recall population have tires that

meet CTA's current production specifications.

Production Dates: APR 09, 2018 - JUL 30, 2018

#### **Description of Defect:**

Description of the Defect: On February 19, 2021, Continental Tire the Americas, LLC ("CTA") filed a

Defect Information Report with NHTSA announcing a potential defect in some of their tires. Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has been identified as the purchaser of the subject tires recalled by CTA. MBAG has determined the subject tires may have been installed on

certain Model Year ("MY") 2018 GLE-Class vehicles (166 platform).

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Based on the determination from CTA, the affected tires may experience a

carcass break in the sidewall with sudden air loss or could develop a belt edge  $\,$ 

separation, which could lead to a partial or full tread/belt loss. These

conditions could increase the risk of a crash or injury.

Description of the Cause: Due to a process deviation during curing at CTA, certain affected tires might

not meet CTA's current production specifications and were shipped to OEM

and replacement market customers.

Identification of Any Warning Tires may experience a sudden air loss without warning while others may

that can Occur: exhibit visible localized tread wear which may manifest as excessive vibration

and/or bulging in the tread area.

### **Involved Components:**

Component Name 1: Continental Tire

Component Description: 255/50 R19 107W XL CO

Component Part Number: A0004010121

Component Name 2: Continental Tire

Component Description: 265/45 R20 108H XL ALL SEASON

Component Part Number: A0194015410

## **Supplier Identification:**

### **Component Manufacturer**

Name: Continental Tire the Americas, LLC

Address: 1830 Macmillan Park Drive

Fort Mill South Carolina 29707

**Country: United States** 

#### **Chronology:**

On February 19, 2021, Continental Tire the Americas (CTA), LLC recalled 197 tires distributed to multiple OEMs due to a potential safety risk.

MBAG followed this approach and decided on February 25, 2021 to conduct a safety recall for the potentially affected vehicles that may have been equipped with tires for this batch.

## **Description of Remedy:**

 $Description\ of\ Remedy\ Program:\ An\ authorized\ Mercedes-Benz\ dealer\ will\ check\ the\ tires\ on\ the\ affected$ 

vehicles and replace them, if necessary.

Pursuant to 49 C.F.R.  $\S$  577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since none of the involved vehicles equipped with the affected tires would have been previously subject to the condition described and all affected tires remain covered

under the CTA's tire manufacturer warranty.

How Remedy Component Differs Remedy tires are cured according to CTA's current production

from Recalled Component: specifications.

Tire - 255/50 R19 107W XL CO - A0004010121 Tire - 265/45 R20 108H XL ALL SEASON - A0194015410

Identify How/When Recall Condition According to the supplier, a change in the production procedure ensures was Corrected in Production: that this issue can no longer occur from September 26, 2020 onwards.

The information contained in this report was submitted pursuant to 49 CFR §573

#### **Recall Schedule:**

Description of Recall Schedule: Dealers will be notified of the pending voluntary recall campaign on

March 5, 2021. Owners will be notified of the voluntary

recall campaign approximately one week after launch to the dealers on April 23, 2021. A copy of all communications will be provided when

available.

Planned Dealer Notification Date : MAR 05, 2021 - NR Planned Owner Notification Date : APR 23, 2021 - NR

<sup>\*</sup> NR - Not Reported