

Part 573 Safety Recall Report

21V-122

Manufacturer Name : KTM North America, Inc.

Submission Date : APR 27, 2021

NHTSA Recall No. : 21V-122

Manufacturer Recall No. : TB2104



Manufacturer Information :

Manufacturer Name : KTM North America, Inc.

Address : 1119 Milan Avenue

Amherst OH 44001

Company phone : 440-985-3553

Population :

Number of potentially involved : 521

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2020-2020 KTM 1290 Super Duke R

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : - All 2020 KTM 1290 Super Duke R units were included in the population.

- On the affected population, the wiring harness in the area of the tail end lower part on the lower subframe may have an incorrect routing of the wiring harness.

- 2020 KTM 1290 Super Duke R

Production Dates : OCT 31, 2019 - MAY 20, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : A possibility of damage to the wiring harness in the area of the tail end lower part on the lower subframe causing damage to the harness and wires within.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : There is a possibility it could lead to injury and/or damage to property.

Description of the Cause : In the assembly process, incorrect routing of the wiring harness was identified.

Identification of Any Warning that can Occur : The motorcycle may not start or could stop working.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On August 10, 2020, KTM North America reported to KTM AG, the manufacture in Austria, of a customer service claim for damage to the wiring harness on a 2020 KTM 1290 Super Duke R. KTM AG Quality Control began an investigation of the condition on August 11, 2020. A second incident in Germany was reported to KTM AG Customer Service on August 26, 2020. After investigating the cause of the condition, KTM AG determined that an adjustment in the line assembly was required. On August 28, 2020, KTM AG determined that a recall should be conducted for all MY 2020 KTM Super Duke R units.

Description of Remedy :

Description of Remedy Program : Official KTM dealers will inspect the wiring harness located in the rear part of the motorcycle for damage and repair, if necessary. The dealer must also modify a piece of the bodywork called the "tail end lower part" to correct the routing of the wiring harness and will also add wiring protection and cable ties to prevent damage to the wiring. This work must be performed by an authorized KTM Dealer and will be free of charge.

How Remedy Component Differs from Recalled Component : Damaged wiring harnesses will be replaced and re-routed to prevent future damage.

Identify How/When Recall Condition was Corrected in Production : Tooling of the cover has modified to ensure proper spacing and two protection parts are added in serial production from MY2021 going forward and routing is improved with added cable ties.

Recall Schedule :

Description of Recall Schedule : KTM North America is notifying all registered owners of the affected

motorcycles by mail and all authorized KTM dealers via KTM Dealernet, an internet-based dealer communication platform.

Planned Dealer Notification Date : FEB 26, 2021 - JUL 22, 2022

Planned Owner Notification Date : MAR 05, 2021 - JUL 29, 2022

* NR - Not Reported