

Part 573 Safety Recall Report

21V-104

Manufacturer Name : Bentley Motors, Inc.

Submission Date : FEB 23, 2021

NHTSA Recall No. : 21V-104

Manufacturer Recall No. : RE21/07 (RB88)



Manufacturer Information :

Population :

Manufacturer Name : Bentley Motors, Inc.

Number of potentially involved : 1

Address : 2200 Ferdinand Porsche Drive

Estimated percentage with defect : 100 %

Herndon VA 20171

Company phone : 1-800-777-6923

Vehicle Information :

Vehicle 1 : 2020-2020 Bentley Flying Spur

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Supplier production records were analyzed to identify potentially affected fuel tanks. Only one potentially affected fuel tank was shipped to Bentley Motors. Using vehicle production records, the affected vehicle has been identified.

1 (one) Bentley Flying Spur

Production Dates : AUG 30, 2020 - AUG 30, 2020

VIN Range 1 : Begin :

End :

Not sequential

Description of Defect :

Description of the Defect : During the production process at the fuel tank supplier, a welding process of the fuel tank may not have been performed according to specifications. The long-term durability of the fuel tank cannot be guaranteed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the plastic weld of the fuel tank fails, this may be perceived initially by an odor of fuel. Leaking fuel, in the presence of an ignition source, can lead to a vehicle fire.

Description of the Cause : During the production process at the fuel tank supplier, a welding process of the fuel tank plastic sub-components may not have been performed according to specifications.

Identification of Any Warning that can Occur : If the plastic weld of the fuel tank fails, a fuel odor may be present in the area towards the rear of the vehicle.

Involved Components :

Component Name 1 : Fuel Tank

Component Description : Fuel Tank

Component Part Number : 975.201.021.CB

Supplier Identification :

Component Manufacturer

Name : Magna Steyr

Address : Tesma Allee 1,
Sinabelkirchen, Foreign States 8261

Country : Austria

Chronology :

23rd March 2020 - Fuel tank was produced out of process by supplier and shipped to Bentley Motors.

30th August 2020 - Vehicle produced with affected fuel tank.

19th January 2021 - Issue was identified by the supplier and Bentley Motors informed.

21st January 2021 - Pre-Product Safety Committee decision.

17th February 2021 - Product Safety Committee made the decision to Recall affected vehicle.

Description of Remedy :

Description of Remedy Program : Bentley will notify the owner of the affected vehicle and will instruct them to arrange for an appointment with an authorized Bentley dealer. The fuel tank will be replaced free of charge. Because the affected vehicle is still within the warranty period, Bentley will not offer a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : The replacement fuel tank will be produced off the standard supplier process and will be within supplier specifications.

Identify How/When Recall Condition was Corrected in Production : Supplier programming of the master computer for the Form-To-Join time has been updated. In case of an exceedance of the maximum allowed Form-To-Join time, the tank will be set as NOK in the system and cannot be processed further.

Recall Schedule :

Description of Recall Schedule : Dealer anticipated 03/05/2021
Customer anticipated 03/12/2021 with phone call and letter
Planned Dealer Notification Date : MAR 05, 2021 - MAR 05, 2021
Planned Owner Notification Date : MAR 12, 2021 - MAR 12, 2021

* NR - Not Reported