

Part 573 Safety Recall Report

21V-075

Manufacturer Name : Ford Motor Company

Submission Date : FEB 16, 2021

NHTSA Recall No. : 21V-075

Manufacturer Recall No. : 21S04



Manufacturer Information :

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 1,638

Estimated percentage with defect : 10 %

Vehicle Information :

Vehicle 1 : 2021-2021 Ford Bronco Sport

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Ford's team reviewed plant records to determine the population of affected vehicles. The Ford process is capable of tracing the rear suspension assembly rework to the vehicle in which the rear suspension is installed.

Affected vehicles may have rear suspension module bolts that are missing or loose.

Affected Vehicles: Ford Bronco Sport - 1638

Production Dates : JUL 22, 2020 - NOV 24, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : These vehicles were produced with rear suspension modules that may not be fully secured to subframe.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Rear suspension modules with loose or missing bolts may affect the vehicle's stability, increasing risk of an accident, and may result in reduced rear impact crash performance, increasing the risk of injury.

Description of the Cause : As part of a on site modification performed at the Ford Assembly plant, the bolts that attach the rear suspension module may not have been re-secured.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On December 18, 2020, a dealer reported hearing an unexpected noise on a 2021MY Bronco Sport during the pre-delivery inspection. The dealer determined it was due to three missing and one loose rear subframe-to-body bolts.

Further investigation by Ford Hermosillo Assembly Plant determined that the issue resulted from an incomplete on site modification (OSM) performed at the plant. The 1735 units repaired as part of the OSM are suspect.

On February 9, 2021, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any reports of accident or injury related to this condition.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to confirm that the rear suspension bolts are secured properly and replace the bolts if necessary. There will be no charge for this service.

Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : Not applicable.

Identify How/When Recall Condition was Corrected in Production : Bolts are correctly secured and validated in normal production process.

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on February 17, 2021. Mailing of owner notification letters is expected to begin April 5, 2021 and is expected to be completed by April 9, 2021.

Planned Dealer Notification Date : FEB 17, 2021 - FEB 17, 2021

Planned Owner Notification Date : APR 05, 2021 - APR 09, 2021

* NR - Not Reported