

Part 573 Safety Recall Report

21V-026

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : JAN 27, 2021

NHTSA Recall No. : 21V-026

Manufacturer Recall No. : 40Q7



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 10,303

Address : 3800 Hamlin Road

Estimated percentage with defect : 10 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2021-2021 Volkswagen Atlas

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles included in this recall may have received potentially affected parts out of one or more specific production lots (JD253/254). Vehicles not included in this recall have received parts from outside of these affected production lots.

Atlas count: 6774

Estimated percentage with defect: less than 10%

Production Dates : SEP 14, 2020 - DEC 18, 2020

VIN Range 1 : Begin : 1V2AP2CA0MC532397 End : 1V2WR2CAXMC536764 Not sequential

Vehicle 2 : 2020-2021 Volkswagen Atlas Cross Sport

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles included in this recall may have received potentially affected parts out of one or more specific production lots (JD253/254). Vehicles not included in this recall have received parts from outside of these affected production lots.

Atlas Cross Sport count: 3529

Estimated percentage with defect: less than 10%

Production Dates : SEP 14, 2020 - DEC 17, 2020

VIN Range 1 : Begin : 1V21C2CA0LC229873 End : 1V2WE2CA9MC200518 Not sequential

Description of Defect :

Description of the Defect : The front steering knuckle may fracture in the area of the strut mounting.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A steering knuckle that fails while driving may lead to a loss of vehicle control without warning, which can increase the risk of a crash.

Description of the Cause : The Tier 1 supplier received parts supplies from a sub-supplier that were not manufactured according to factory specifications.

Identification of Any Warning NONE
that can Occur :

Involved Components :

Component Name 1 : Steering Knuckle

Component Description : Steering Knuckle

Component Part Number : 3QF.407.255.E-256.E

Supplier Identification :**Component Manufacturer**

Name : Thyssen-krupp Automotive Systems

Address : 8005 Volkswagen Dr. Suite 101
Chattanooga, Tennessee 37416

Country : United States

Chronology :

Please see attached chronology document for full details.

Description of Remedy :

Description of Remedy Program : Inspect and, if necessary, replaced the steering knuckle(s). Volkswagen will not offer a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : The remedy part is manufactured outside of the potentially affected batches. The recalled part is the steering knuckle -3QF.407.255.E-256.E

Identify How/When Recall Condition was Corrected in Production : CW43, 2020: Improved machining and casting processes established

Recall Schedule :

Description of Recall Schedule : Dealers/owners: on or before 03/26/2021

Planned Dealer Notification Date : MAR 26, 2021 - MAR 26, 2021

Planned Owner Notification Date : MAR 26, 2021 - MAR 26, 2021

* NR - Not Reported