

# Part 573 Safety Recall Report

# 21V-009

**Manufacturer Name :** Heartland Recreational Vehicles, LLC

**Submission Date :** JAN 14, 2021

**NHTSA Recall No. :** 21V-009

**Manufacturer Recall No. :** NR



## Manufacturer Information :

## Population :

**Manufacturer Name :** Heartland Recreational Vehicles, LLC

**Number of potentially involved :** 76

**Address :** 1001 All Pro Drive

**Estimated percentage with defect :** 100 %

**Elkhart IN 46514**

**Company phone :** 8772628032

## Vehicle Information :

**Vehicle 1 :** 2021-2021 Heartland Mallard M180BH

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Issue Identified online on 1/13/2021 and a PCN was filed to change the axle, rims, & tires to the correct sizes and ratings.

**Production Dates :** JUL 27, 2020 - JAN 12, 2021

**VIN Range 1 : Begin :** 5SFNB2010ME451228 **End :** 5SFNB201XME455674  Not sequential

## Description of Defect :

**Description of the Defect :** On all 2021 Mallard M180BH travel trailer units, the incorrect axle, rims, & tires were installed on the unit during production.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Incorrect axle/rim/tire ratings can cause the unit to become overloaded

**Description of the Cause :** Pilot model was built with smaller axle/rims/tires and there was not a PCN filed to change the axle/rims/tires to the correct ratings.

**Identification of Any Warning that can Occur :** Visually inspect the tires and see if they are size 205/75/14. If the tires are size 205/75/14 the unit has the incorrect axle, rims, & tires installed.

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

Received an email on 1/13/2021 regarding the wrong axle/tires on a customers unit. Upon looking at another unit on the delayers lot it was discovered that the unit also had the incorrect axle/tire size. It was confirmed at plant that the wrong axle/tire size was being installed on the M180BH model units since the beginning of production.

## Description of Remedy :

Description of Remedy Program : Heartland will have an authorized dealer or repair center replace the axle, rims & tires as well as the spare tire.

How Remedy Component Differs from Recalled Component : Item: 0280220 - Axle - 5100# - Underslung - HF=86.50 SC=68.50 - 6-Hole - 1/2 Stud - 12 Brake Item: 0339446 - - Tire - ST225/75R15 LRE - Ridgway Sport - 15x6 6-5.5 6L - Liger Black (need to order 2) Item: 0301153 - Spare- Tire - ST225/75R15 LRE - Ridgway Sport - 6-5.5 6L - Silver Mod Item: 49405 - Item: 49405 - Seal - Trim 1/16" - (Need to order 8') Item: 0154163 - Nut - Lug - 1/2 - Steel - 1.38" Tall (Need to order 2) Item: 0297979 - Connector - Electrical - Pigtail - 18-12 Ga - w/Sealant (Need to order 4)

Identify How/When Recall Condition was Corrected in Production : On 1/13/2021 a PCN was filed to change the axle, rims, & tires to the correct rating for the unit.

## Recall Schedule :

Description of Recall Schedule : Notification will begin once the owner letter is approved.

Planned Dealer Notification Date : FEB 12, 2021 - FEB 12, 2021

Planned Owner Notification Date : FEB 12, 2021 - FEB 12, 2021

\* NR - Not Reported