

# Part 573 Safety Recall Report

## 21E-046

**Manufacturer Name :** Freedman Seating Company

**Submission Date :** MAY 13, 2021

**NHTSA Recall No. :** 21E-046

**Manufacturer Recall No. :** NR



### Manufacturer Information :

**Manufacturer Name :** Freedman Seating Company

**Address :** 4545 West Augusta BLVD  
Chicago IL 60651

**Company phone :** 8004434540

### Population :

**Number of potentially involved :** 400

**Estimated percentage with defect :** 2 %

### Equipment Information :

**Brand / Trade 1 :** Freedman Seating

**Model :** GO-ES Double Flipseat

**Part No. :** 46183

**Size :** NR

**Function :** passenger seat

**Descriptive Information :** The recall population was determined from Freedman's purchasing history and using an estimated error rate.

**Production Dates :** APR 01, 2020 - MAR 01, 2021

**Brand / Trade 2 :** Freedman Seating

**Model :** GO-ES Double Rigid Seat

**Part No. :** 92585

**Size :** NR

**Function :** passenger seat

**Descriptive Information :** The purchasing history for this seat was generated and an estimated error rate was used.

**Production Dates :** APR 01, 2020 - MAR 01, 2021

### Description of Noncompliance :

**Description of the Noncompliance :** The seat belt retractors may lock up when the vehicle is on a slight incline.

**FMVSS 1 :** 208 - Occupant crash protection

**FMVSS 2 :** 209 - Seat belt assemblies

Description of the Safety Risk : Seat belt retractor could lock up when vehicle is on a slight incline and the seating occupant could feel confined or trapped.

Description of the Cause : The seat belt retractors on a double seat may have been incorrectly located on the seat, i.e. the retractor was assembled to the wrong seating position.

Identification of Any Warning that can Occur : NR

### Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

### Supplier Identification :

#### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

### Chronology :

Customer had received a few complaints from their customers that the seat belt retractors were locking up when their vehicle was on a slight incline. Customer verified on March 30, 2021 that the retractors had been assembled to double seat incorrectly. A second case of this issue was identified on 4/16/2021.

### Description of Remedy :

Description of Remedy Program : Freedman will notify those vehicle builders who purchased the seats and Freedman will provide a Seat Inspection & Repair Procedure. Freedman will reimburse the cost of repairs relating to this recall, including both parts and labor, at no cost to the vehicle manufacturer or vehicle owner. The recall will begin May 2021. Vehicle owners may contact Freedman Customer Service at 800-443-4540

How Remedy Component Differs from Recalled Component : There is no visual indication that would differentiate the recalled GO-ES Rigid or Flipseat from a remedy seat.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production on 4/23/2021. All seat assemblers were alerted of the potential issue during a retraining process. 100% inspection by lead/supervisor was implemented as a secondary check and QC started performing audit inspections.

### Recall Schedule :

Description of Recall Schedule : Freedman will mail notifications to vehicle manufacturers (Winnebago) by Jun 15, 2021.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

### Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : Winnebago

Address : 605 West Crystal Lake Road  
Forest City IA 50436

Country : US

Company Phone : 641-585-6639

\* NR - Not Reported