

# Part 573 Safety Recall Report

## 21E-008

**Manufacturer Name :** Bigfoot Industries, Inc.

**Submission Date :** NOV 03, 2021

**NHTSA Recall No. :** 21E-008

**Manufacturer Recall No. :** NR



### Manufacturer Information :

**Manufacturer Name :** Bigfoot Industries, Inc.

**Address :** 4114 CROZIER ROAD  
ARMSTRONG BRITISH COLUMBIA,  
CANADA 00 V0E 1B6

**Company phone :** 250-546-2155

### Population :

**Number of potentially involved :** 75

**Estimated percentage with defect :** 99 %

### Equipment Information :

**Brand / Trade 1 :** Bigfoot RV

**Model :** 15C8.2, 15C9.5FS, 15C9.5FR, 25C9.4, 25C9.6, 25C10.4, 25C10.6

**Part No. :** 1731

**Size :** 3 BURNERS

**Function :** NR

**Descriptive Information :** Please See Dometic recall 20E71

**Production Dates :** JUL 15, 2019 - DEC 23, 2020

### Description of Defect :

**Description of the Defect :** Recall 20E71, Dometic Corporation has identified the Model 1731 Ovens and Stoves have a potential defect. A gas leak may occur at the joint between the gas saddle valve for the burners and the manifold connection.

**FMVSS 1 :** 302 - Flammability of interior materials

**FMVSS 2 :** NR

**Description of the Safety Risk :** There is a risk of a gas leak which may cause an explosion and or fire.

**Description of the Cause :** Dometic believes these leaks are caused by field adjustments when overtightening a securement bolt for the saddle valve to the manifold

**Identification of Any Warning that can Occur :** There could be the smell of Gas and or a Propane detector alarm go into alarm.

### Involved Components :

Component Name : Oven and Stove

Component Description : Cooking Appliance

Component Part Number : R1731

### Supplier Identification :

#### Component Manufacturer

Name : Dometic Corporation

Address : 5115 Verdant Dr.

Indiana 46516

Country : United States

### Chronology :

Please see Dometic recall 20E71

Dometic handled and identified all initial investigations and testing to determine the recall/ defect of their product. - Bigfoot RV closed for annual winter shutdown Dec 24, 2020 - Jan 3, 2021. Jan 3 2021 – returning from winter shutdown received recall notification letter from Dometic . Jan 7, 2021 – dealers notified of the recall via email, stating we are looking into affected units. Jan 7, 2021 to March 15, 2021 – internal review of unit folders to determine which units were affected in the provided date range and oven serial number sequence. Feb 19, 2021 – draft owner/ customer letter submitted to recall portal. March 18, 2021 – owner/ customer notification letter sent out via mail. Recall remedies/ warranties are completed by Dometic. Dates recalls completed so far include: February 18, 2021, and 2 repaired March 5, 2021. Remedies to continue by Dometic and dates to be added as we receive reports.

No warranty claims or field/ service reports reported to Bigfoot prior to the recall.

Zero deaths/ injures reported.

### Description of Remedy :

Description of Remedy Program : Dometic is providing a kit to be installed in each defective oven and stove affected. This kit will be installed free of Charge by an Authorized Dometic repair center.

How Remedy Component Differs from Recalled Component : Replacement Kit will exchange parts, Dometic to provide further info.

Identify How/When Recall Condition  
was Corrected in Production : NR

### Recall Schedule :

Description of Recall Schedule : NR  
Planned Dealer Notification Date : FEB 15, 2021 - FEB 26, 2021  
Planned Owner Notification Date : FEB 22, 2021 - MAR 05, 2021

### Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR  
Address : NR  
NR  
Country : NR  
Company Phone : NR

\* NR - Not Reported