



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 6, 2022

Ms. Marie Claude Gagnon
Prod. Cert.& Spec. Specialist
Corp. Micro Bird, Inc.
3000 Girardin
Drummondville 001

NEF-107MR
21V-991

Subject: Emergency Exit Release Handle Obstructed/FMVSS 217

Dear Ms. Gagnon:

This letter serves to acknowledge Corp. Micro Bird, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MICRO BIRD/G5/2013-2021

Mfr's Report Date: December 17, 2021

NHTSA Campaign Number: 21V-991

Components:

EQUIPMENT:OTHER:LABELS

LATCHES/LOCKS/LINKAGES:DOORS:LATCH:EMERGENCY MECHANICAL RELEASE

SEATS

Potential Number of Units Affected: 75

Problem Description:

Corp. Micro Bird, Inc. (Micro Bird) is recalling certain 2013-2021 G5 transit buses. The fold-away seat, adjacent to a side emergency exit, may obstruct access to the emergency exit release handle and instruction label. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

Occupants may have to unfold the seat to access the exit handle and instructions, delaying an emergency evacuation and increasing the risk of injury.

Remedy:

Dealers will inspect and apply a new instruction label or relocate the emergency exit as necessary, free of charge. Owner notification letters are expected to be mailed February 14, 2022. Owners may contact Micro Bird customer service at 1-819-477-2012. Micro Bird's number for this recall is 21-089-FUC.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance. Please describe the repair in more detail. (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

We have received Micro Bird's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Corp. Micro Bird, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement