



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 22, 2021

Mr. Stephen Worrall
Bentley Motors, Inc.
2200 Ferdinand Porsche Drive
Herndon, VA 02116

NEF-107DM
21V-975

Subject: Incorrect Air Bag Information in Manual/FMVSS 208

Dear Mr. Worrall:

This letter serves to acknowledge Bentley Motors, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BENTLEY/BENTAYGA/2021-2022
BENTLEY/CONTINENTAL GT/2021-2022
BENTLEY/FLYING SPUR/2021-2022

Mfr's Report Date: December 15, 2021

NHTSA Campaign Number: 21V-975

Components:

AIR BAGS:FRONTAL
EQUIPMENT:OTHER:OWNERS/SERVICE/OTHER MANUAL

Potential Number of Units Affected: 3,777

Problem Description:

Bentley Motors, Inc. (Bentley) is recalling certain 2021-2022 Bentayga, Continental GT, Flying Spur, and Continental GT Convertible vehicles. The owner's manual incorrectly states that the air bag system will not deploy when the "Passenger Airbag On" symbol is illuminated. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 208, "Occupant Crash Protection."

Consequence:

The incorrect information may change how occupants position themselves in relation to the air bags, increasing the risk of injury in the event of a crash.

Remedy:

Bentley will mail new labels to owners. Owners may apply the label themselves or have a dealer apply the label, free of charge. Owner notification letters are expected to be mailed January 31, 2022. Owners may contact Bentley customer service at 1-800-777-6923. Bentley's number for this recall is RE21/43 (RC26).

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Bentley Motors, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement